



# 2011 Investor Day

5 December 2011

CEO Brett Chenoweth



# Meet the team



**We're all connected.**



## Management team

- Peter Myers, CFO
- Martin Simons, CEO of NZM
- Richard Herring, Group CEO of Radio and Outdoor
- Yvette Lamont, Group General Counsel and Company Secretary
- Rob Lourey, Group Human Resources Director
- Matt Crockett, CDO and Acting CEO of NZM
- Warren Bright, CEO of ARM
- Katrina Stone, Director of Corporate Affairs

## Other business leaders

- Ciaran Davis, CEO of ARN
- Duncan Campbell, National Content Director, ARN
- Tim Murphy, Editor-in-Chief of the New Zealand Herald
- Matthew Wilson, GM of Newspaper Sales and Marketing for the New Zealand Herald and Herald on Sunday
- Shane Bradley, founder and CEO of Idea HQ
- Rob Wong, founder and CEO of CC Media

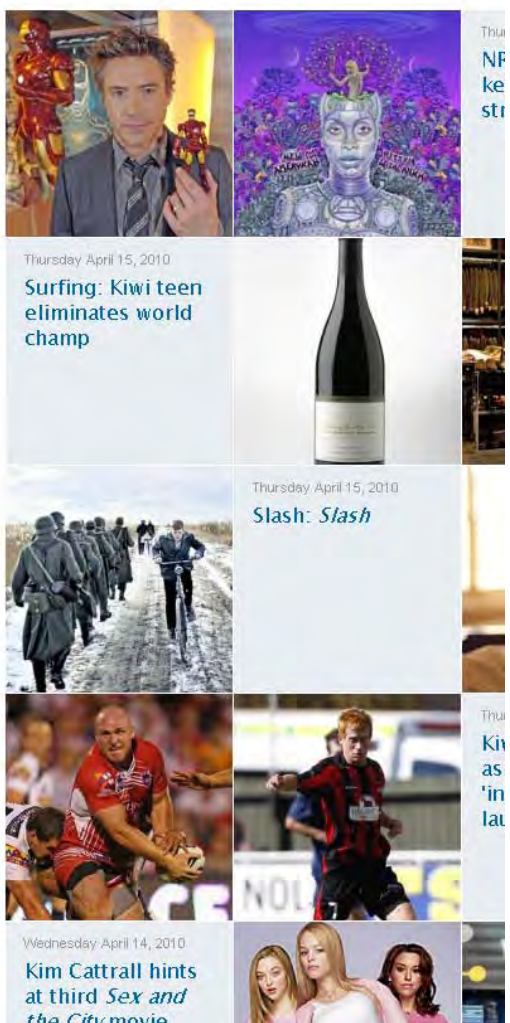
# Recent Announcements

nzherald.co.nz

News Business Sport Technology Entertainment Life & S

Play Gossip Movies Movie Listings Reviews TV Music

Play  
Your guide to good-times. Filter By: Please Select



## Board Appointment

- Melinda Conrad will join APN Board 1 January 2012
- Extensive expertise in retail, strategy and marketing to consumer facing organisations

## Outdoor

- APN is engaged in a process to determine how APN might expand its operations, including potential partnerships
- No decision yet on whether to proceed
- Outdoor is a sector in which we will continue to invest

## ARM

- 'Digital first' newsrooms and twice weekly printed publications
- In keeping with audience and advertiser's preferences
- Increase local news coverage and investment in digital sites

# Investor Day Update



- Full year NPAT of between \$75m and \$77m - slightly below market consensus.
- H2 trading improvement over H1, but behind prior year due to weak advertising markets and weak \$NZ
- In 2011
  - Substantial market share uplift in Outdoor
  - Market share gains in Australian and New Zealand Radio
  - Cost savings targets exceeded
  - Digital acquisitions completed and growth of digital portfolio accelerated
  - Reconfiguration of print products in Australia and NZ
- In 2012
  - Productivity improvements
  - Cost management – disciplined in all business units
  - Outdoor key contract wins and further expansion
  - Radio programming initiatives supported and promoted
  - Digital portfolio build out

# 2011 – Significant achievements in a tough market



## **Driving operational excellence to deliver best in class operating performance while growing revenue**

- Reinvigorated APN corporate management team
- New leadership in Radio, Publishing and Digital
- Strong Outdoor share gains and contract renewals
- Radio audience and market share gains in Australia and NZ
- GrabOne remains market leader in NZ in group buying with exceptional growth
- Circulation and readership of NZ Herald are up
- Digital news websites strengthened with traffic and revenue at all time highs

## **Deliver earnings momentum in the existing business portfolio through new product initiatives**

- Digital billboard expansion in Sydney and Melbourne
- New mobile applications for ARM, NZM, ARN, TRN with rapid growth
- Grab One expansion to 14 markets in Australia and 6 in NZ, plus launched new verticals
- New format for NZ regional papers
- ARM shift to digital first in Tweed and Coffs

## **Grow by taking bold but measured steps to where value is emerging in the market**

- Oggi acquisition strengthening Outdoor in NZ
- Digital investments in Grab One, CC Media, Jimungo
- Process to expand Outdoor

# Strategic imperatives and initiatives for 2012

YOU

SUMMER 2010/11 NZ/AUS \$10

WALLPAPER  
REVIVAL

New Art Statements

LOCKWOOD  
& ALEXANDRA  
SMITH AT HOME

Travel for  
the Intrepid

G1

- Improve short term earnings momentum in all our businesses with a focus on very disciplined cost management and revenue optimisation
- Execute an effective Outdoor partnership and position it to drive aggressive growth.
- Focus on radio execution and drive new programming initiatives to continue to win market share
- Drive resurgence in ARM while continuing to explore portfolio shaping opportunities
- Capitalise on the strength of NZ Herald to drive gains across the NZM portfolio
- Make digital integral to all business outcomes across APN
- Build and grow our portfolio of new digital businesses with a focus on SMB digital marketing services and e-commerce
- Align our organisational model to our near term portfolio and cost imperatives and continue to strengthen the leadership team



# The New Zealand Herald

FRIDAY JULY 16, 2010

Featured Latest National World Business Sport Technology Entertainment

- Review: Tiger Woods PGA Tour 11** 3:47PM
- 100 per cent Pure rip-off? Readers respond** 3:46PM
- Heavy rain causes flooding in Auckland** 3:46PM
- Glowing references help keep cops out of jail** 3:37PM
- Inside Money: ASIC clears the smoke from CFDs** 3:36PM
- Reserve Bank should leave rate hikes till Sept: NZIER** 3:34PM
- League: Melbourne Storm denies player boycott** 3:34PM
- Cycling: Tour of Southland loses status** 3:32PM
- Reviewer: HP Notebook Projection Companion** 12:29PM
- Clothing our future Olympians** 3:25PM
- Yachting: America's Cup** 3:25PM
- Sellers dropping prices as market reaches tipping point** 3:18PM
- NZ technology generates electricity from passing cars** 3:17PM
- Parents charged missing Christchurch boy** 1:16PM
- Friday's TV Highlights** 1:09PM



## 2011 Investor Day

5 December 2011

CEO Brett Chenoweth




# Driving Digital Growth at APN

APN Investor Day — December 2011



# Beliefs guiding APN's digital activities

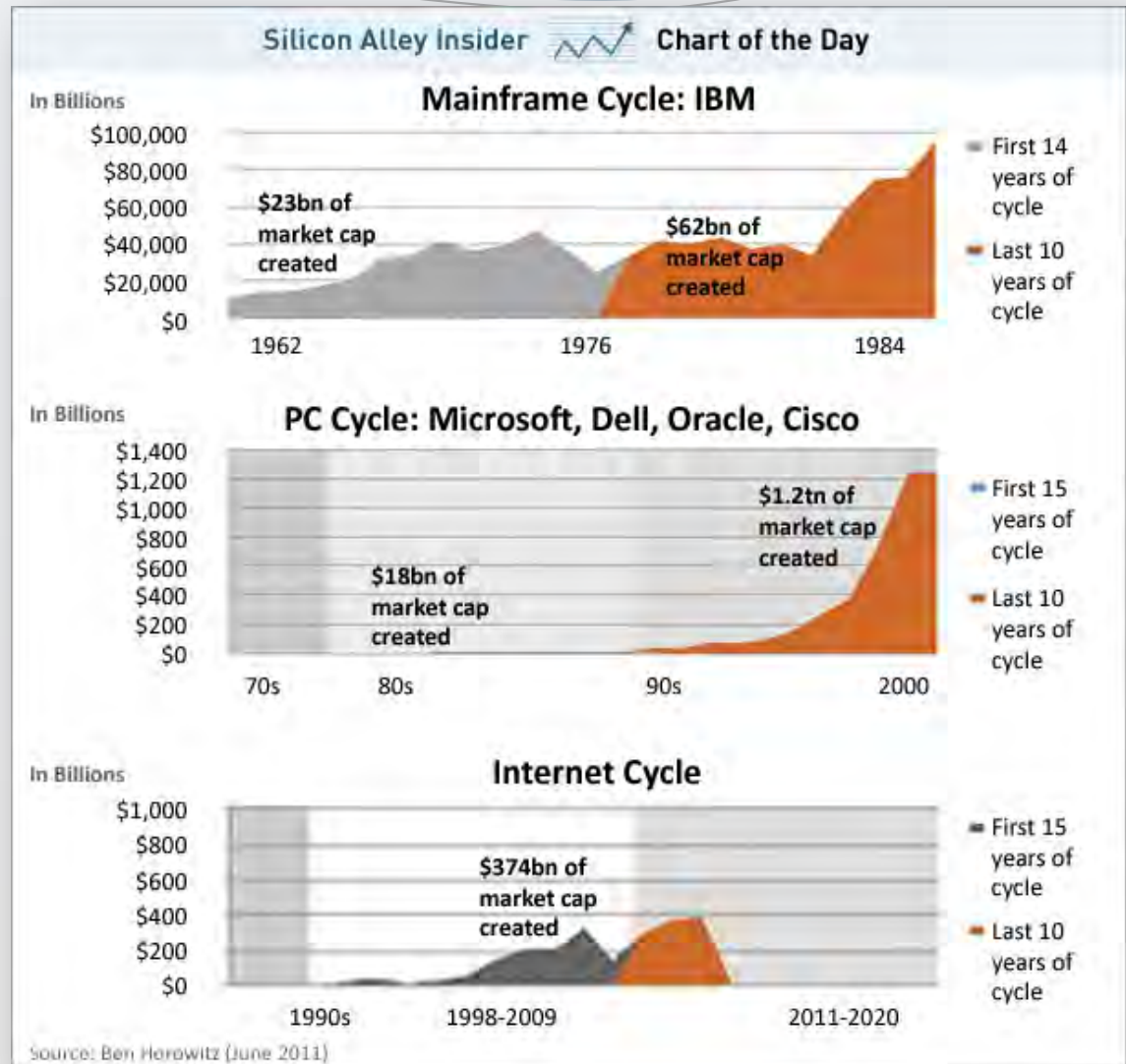
- ❖ We are entering a new and exciting phase in digital media with substantial value to be created
- ❖ APN is well positioned to pursue this digital growth by building on our existing traditional media stable while growing new digital assets
- ❖ The best approach in this environment is to make measured but significant investments across a portfolio of digital businesses in areas where value is emerging
- ❖ Our focus should be businesses that have defensible trans-Tasman positions – i.e. avoid those where the game will be won globally
- ❖ Digital innovations in existing businesses are best driven from within those businesses ... while completely new businesses are best built separately and in partnership with entrepreneurs
- ❖ Mobile, video, social, ad product and data analytics capabilities are key in all our existing and new businesses - we will build these in a coordinated and efficient way across the group



**We believe there is substantial value to be created in digital in the next 5-10 years**

## Substantial value to be created in digital in the next 5-10 years

- ❖ Major tech cycles have lasted 25 years with the bulk of adoption and value creation occurring in the last 10 years
- ❖ We are poised to hit a major adoption and value creation wave in internet services
- ❖ Now is an ideal time for APN to invest and take positions in high growth digital areas that leverage our existing assets and competencies



SUNSHINE COAST NEWS MORE WAYS TO GET YOUR NEWS

# APN is well positioned to pursue this digital growth



Be the first to know...news that matters direct



## Why Mal Brough flew free

MAL Brough has defended chalking up nearly \$1 million worth of flights during a six-month period while not serving parliament

# APN's portfolio of digital businesses

## — core media



The New Zealand Herald

### NZ Herald

- NZ Herald.co.nz
- Magazine sites
- Regional sites



### APN Regional Media

- Regional Masthead sites
- Fairfax classifieds partnership
- Business Finda



### Australian Radio Network

- Mix
- Classic
- The Edge
- Cruise



radio network

### The Radio Network

- Newstalk ZB
- Radio Sport
- ZM
- Classic Hits
- HaurakiZM
- Easy Mix
- Coast
- Flava



### APN Outdoor

- Digital panels

# APN's portfolio of digital businesses – ventures



## Daily Deals

- Daily deals/SMB marketing across NZ and Australia



## Transactional & Traffic Optimisation

- Digital retail catalogue production and distribution



## Online Marketplace

- Freemium listings marketplace for goods, real estate and cars



## Online Events Hub

- Online destination of all local events in NZ and now Australia



## Mobile

- Mobile services and development group focusing on B2B services

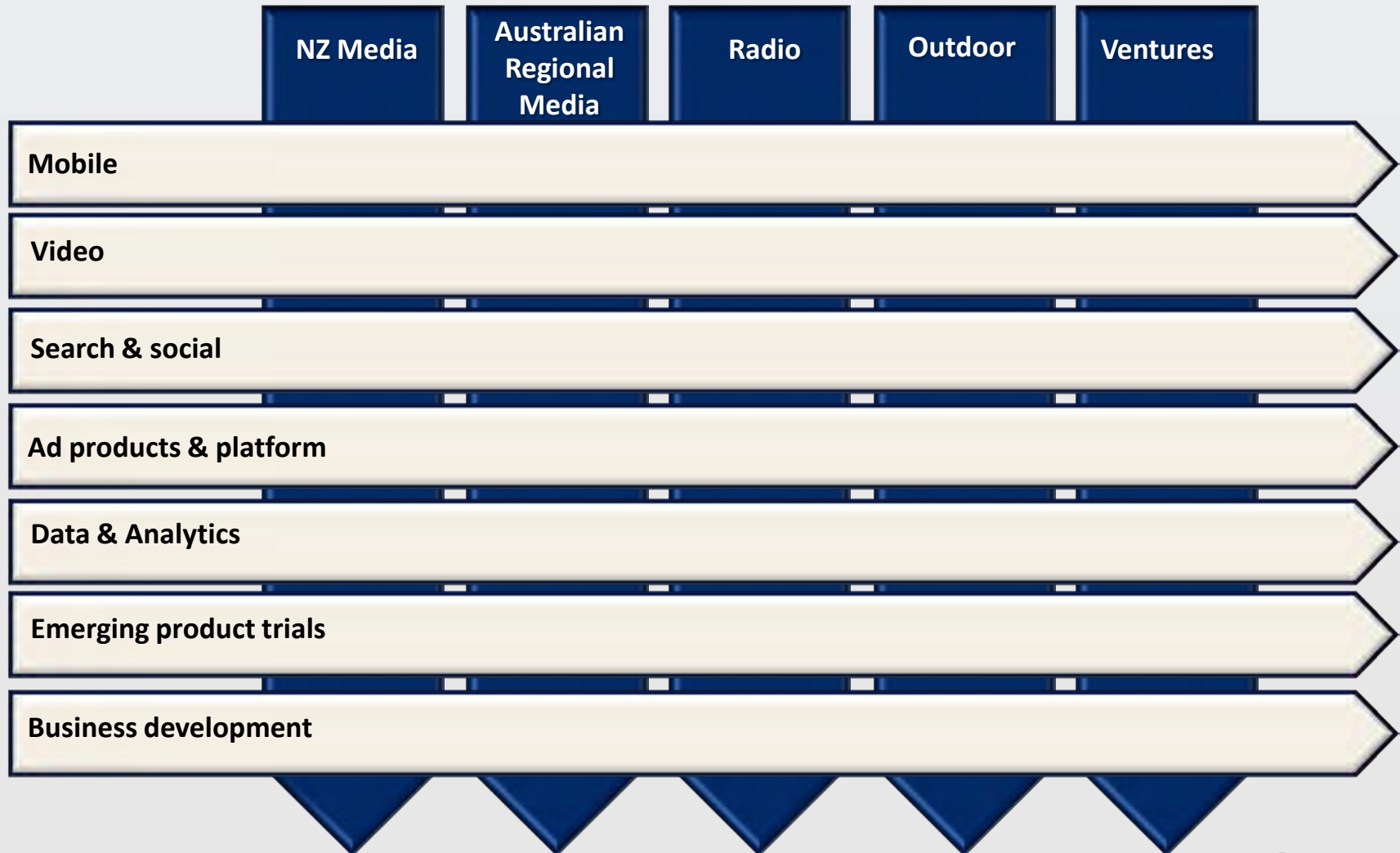


## Advertising

- Ad exchange managing ad sales for several leading independent websites

**We are driving digital in a  
coordinated and efficient  
way across APN**

# Driving digital across our businesses





# Selected 2011 digital portfolio achievements

Mobile	Video	Search & Social	Ad Products & Platform	Data & Analytics	Emerging Product Trials	Business Development
<ul style="list-style-type: none"> <li>▲ Launched 27 regional mobile sites, plus 3 radio iPhone apps</li> <li>▲ Grabone instant launched</li> <li>▲ NZ Herald m-site, iPhone &amp; iPad apps relaunched</li> </ul>	<ul style="list-style-type: none"> <li>▲ NZ Herald video audience up 66% YOY</li> <li>▲ NZ Herald video advertising up over 100% YOY</li> </ul>	<ul style="list-style-type: none"> <li>▲ NZ Herald PANPA award for best social media strategy</li> <li>▲ 90% of ZM's online audience engaged via Facebook</li> </ul>	<ul style="list-style-type: none"> <li>▲ Time Out augmented reality app with Sony</li> <li>▲ Launched behavioural, persona and location based targeting</li> </ul>	<ul style="list-style-type: none"> <li>▲ Extensive audience &amp; advertiser research into local media</li> <li>▲ Detailed analysis of social media use and expectations</li> </ul>	<ul style="list-style-type: none"> <li>▲ Launched Friendorse trial with incubator Pollinizer</li> <li>▲ eBook trial ready for launch in December</li> </ul>	<ul style="list-style-type: none"> <li>▲ Acquired sports tipping site Jimungo and CC media</li> <li>▲ Incubator partnership</li> <li>▲ Multiple corporate partnership negotiations well advanced</li> </ul>

# 2012 digital portfolio priorities

## Mobile

- Execute mobile brand extensions, brand funded apps and mobile sites, deliver trials with a focus on advertising and m-commerce. Continue to leverage smart phone and tablet capabilities to enhance products, e.g. in Grabone.

## Video

- Execute key partnerships enabling access to distinctive content. Develop a strong group infrastructure for the delivery of local newsroom created video content and third party video. Enhance video proposition around radio online and mobile sites. Drive substantial ramp up in video monetisation.

## Search and Social

- Embed social best practice in newsrooms and other content businesses and trial emerging social products to drive audience engagement. Explore and consider investment in socially enabled new businesses (e.g. social-commerce).

## Ad Products & Platform

- Deliver best practice products and pricing to lift yield enabled by importing best-of-breed ad products with a particular focus on local advertisers.

# 2012 digital portfolio priorities (Cont)

## Data & Analytics

- Acquire or build an APN data analytics organisation and leverage to accelerate ability to capture and monetise audience and advertiser data.

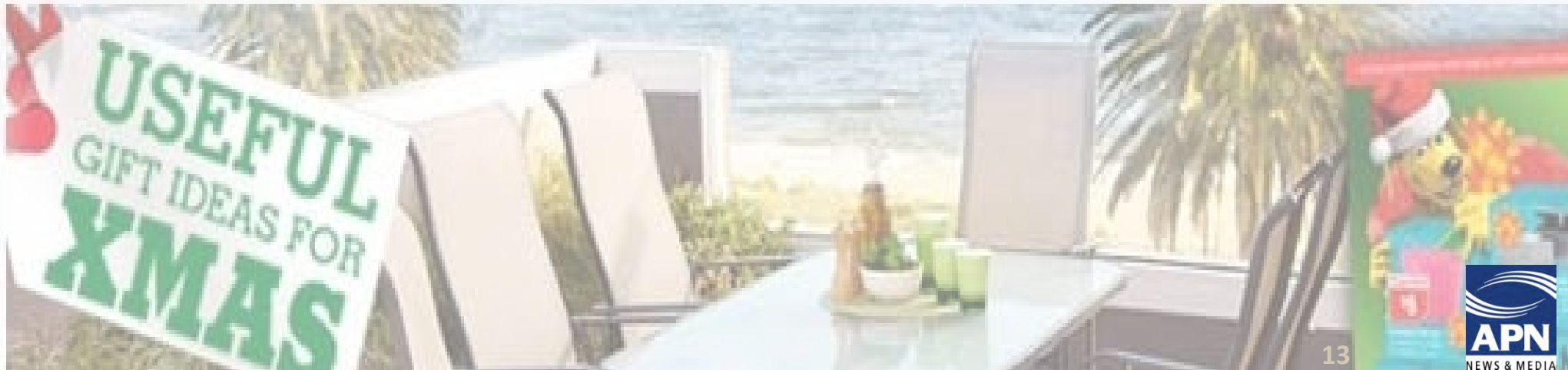
## Emerging Product Trials

- Generate trials exploring emerging trends with a focus on branded content, paid content and the evolution of traditional media with a focus on social.

## Business Development

- Forge Australian and NZ partnerships - entrepreneurs at an early stage and companies around priority themes. Introduce the best of the world to the local market as a regional sales, marketing and distribution partner.

**We will make measured but significant new digital investments**



# 2012 digital investment themes

## Vertical Audience

- Build the size and engagement of our audience around priority verticals which compliment our traditional media assets.

## SMB Marketing Services

- Build on our group buying position, and APN SMB sales capabilities/relationships, to pursue additional SMB digital marketing opportunities.

## E-Commerce

- Take significant portfolio positions in this high-growth market; compliment with local and international partnerships.

## Disruptive Classifieds

- Partner, acquire or build to pursue new disruptive online classified models with inherently regional characteristics.

## Enabling Capability

- Acquisitions enhancing APN's capabilities in priority areas, e.g. mobile and data analytics.

# Play

Your guide to good times



# nzherald.co.nz

THURSDAY APRIL 15, 2010  
3:48PM NZT

Keywords

- News
  - Business
  - Sport
  - Technology
  - Entertainment
  - Life & Style
  - Travel
  - Weather
  - Opinion
  - Pro
- Play
  - Gossip
  - Movies
  - Movie Listings
  - Reviews
  - TV
  - Music
  - Gig Guide
  - Music Reviews
  - Books
  - Arts

## Play

Your guide to good times.

Filter By:

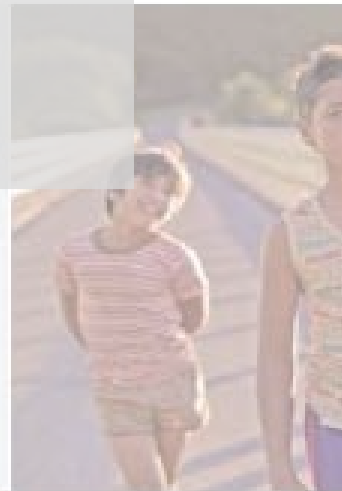
# We have clear 2012 objectives



Thursday April 15, 2010  
**Surfing: Kiwi teen**  
eliminates world



Thursday April 15, 2010  
**NRL: Enthusiasm**  
key for under-  
strength Warriors



Thursday  
**Pot sh**  
15  
APN  
NEWS & MEDIA








## 2012 digital portfolio objectives

- ❖ Digital growth in existing businesses
  - Grow audience reach – aggregate APN Group unique visitors
  - Grow audience engagement - e.g. time on sites, transactions per month
  - Substantial growth in digital revenue and EBIT as a % of APN totals
  - Deeply integrate mobile, video, data and social capabilities and executions in all APN businesses as a platform for growth in 2013.

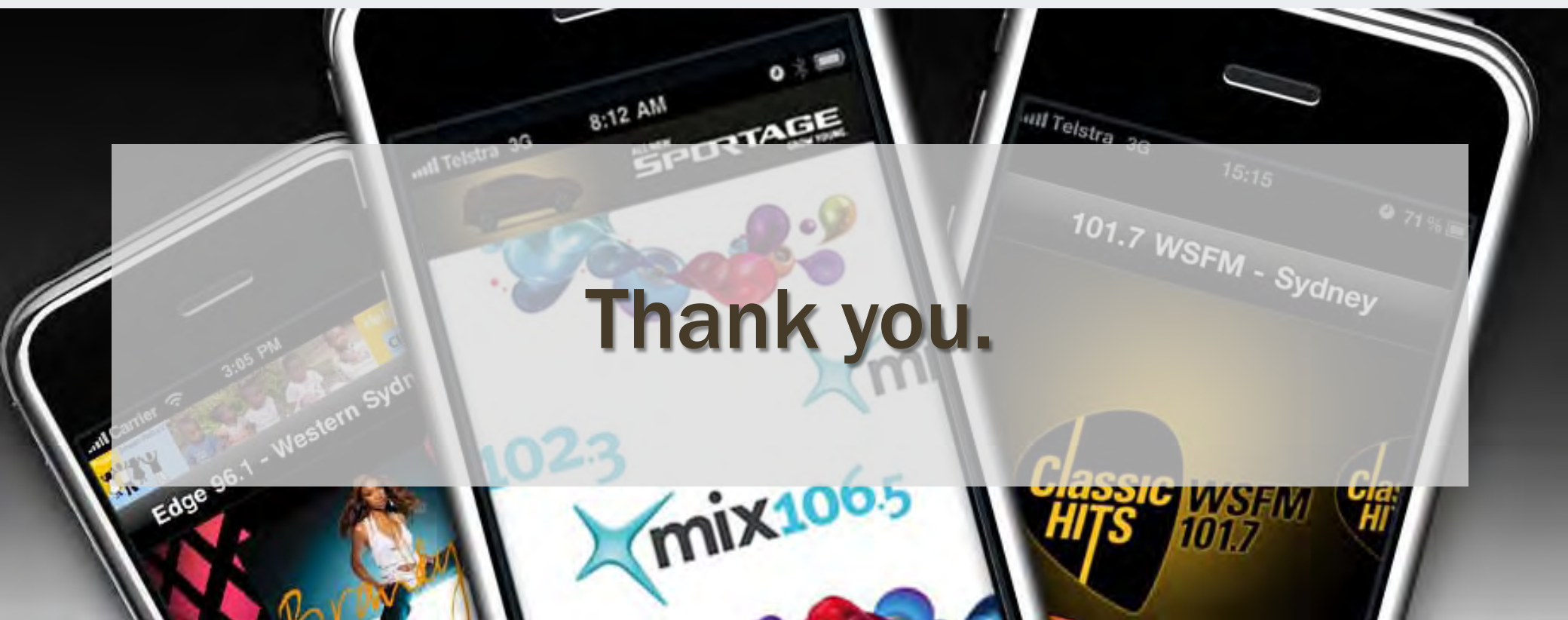
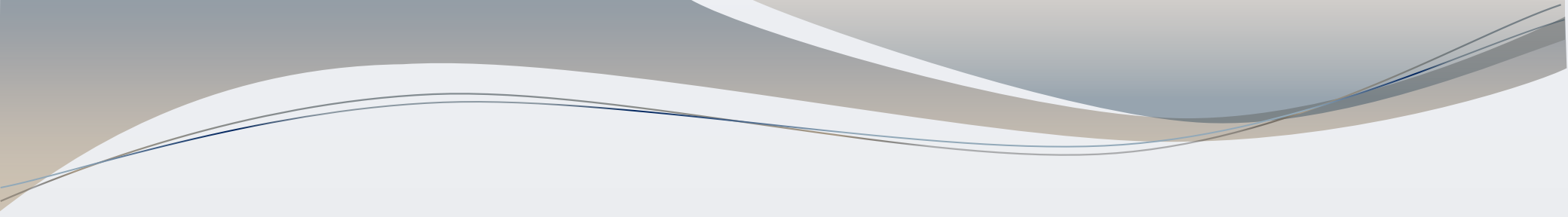
# 2012 digital ventures objectives

- ❖ Execute business development and acquisition strategy to:
  - Achieve status as a top three SMB marketing services player in ANZ
  - Establish a position as a leading provider of e-commerce solutions; and
  - Identify and invest in secondary classified disruption models
  - Ensure a high degree of value enhancing engagement between ventures and APN business units.

The screenshot shows the GrabOne NZ website interface. At the top, there are navigation links for 'Experience', 'Escapes', 'Home and Garden', 'Families', 'Store', 'Bottle', and 'Tee'. The main header features the 'GrabOne Experience' logo, a location dropdown set to 'Auckland', and options to 'Get deals by email', 'Login', 'Connect', and 'Register'. Below the header, there are buttons for 'Today's Deal', 'GrabOne Instant', and 'My Coupons'. The main content area is titled 'Today's Experience Deals in New Zealand' and is divided into a 'Filter Deals' sidebar and a main grid of deals. The sidebar lists 'All New Zealand Deals' and regional categories for North Island (Northland, Auckland, Waikato, Tauranga, Rotorua - Taupo, Hawkes Bay, Taranaki, Manawatu - Wanganui, Wellington) and South Island (Nelson - Marlborough, Christchurch, Dunedin - Invercargill, Queenstown - Wanaka). The main grid displays five featured deals:

Filter Deals	Today's Experience Deals in New Zealand	
All New Zealand Deals	 <p><b>Northland - Florists</b>            \$27 for a Fresh Flower Table Setting from The Flower Shed (value \$55)            Value \$55   Discount 50%   You save \$28</p>	<p><b>\$27</b>            20 bought</p> <p><a href="#">View</a></p>
North Island Deals	 <p><b>Northland - Retail</b>            \$99 for a \$200 Voucher to Spend at any of the North Island Tile Wareho...</p>	<p><b>\$99</b>            37 bought</p> <p><a href="#">View</a></p>
Northland	 <p><b>Northland - Home &amp; Living</b>            54% off Boxed Baby Palms &amp; Cycads with Delivery incl. from Paradis...</p>	<p><b>\$45</b>            16 bought</p> <p><a href="#">View</a></p>
Auckland	 <p><b>Northland - Gift Basket</b>            \$29 for an Adventure Kitchen Special Edition Gourmet Sauces Set incl. ...</p>	<p><b>\$29</b>            249 bought</p> <p><a href="#">View</a></p>
Waikato	 <p><b>Auckland - Fine Dining Restaurants</b>            \$69 for 2 Mains, 2 Sides &amp; a Bottle of Jagged Ridge Wine at STK Re...</p>	<p><b>\$69</b>            137 bought</p> <p><a href="#">View</a></p>
Tauranga		
Rotorua - Taupo		
Hawkes Bay		
Taranaki		
Manawatu - Wanganui		
Wellington		
South Island Deals		
Nelson - Marlborough		
Christchurch		
Dunedin - Invercargill		
Queenstown - Wanaka		





**Thank you.**

# Disclaimer

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# REGIONAL MATTERS!



CONNECTED.ESSENTIAL.LOCAL.

# REGIONAL MATTERS!



CONNECTED.ESSENTIAL.LOCAL.

# 2011



- **Cover every major boom town in Queensland**
  - **Retained very strong positions in regional markets**
  - **Successfully defended against new market entrants**
  - **Digital development including mobile continued**
  - **Transition**
- **Floods and cyclones in Q1**
  - **Declining consumer and small business confidence in Qld**
  - **High Aussie dollar affecting tourism markets**

# Agenda

**Why regional matters**

**Understanding our transition**

**Digital First**

Daily Mercury

QT  
THE QUEENSLAND TIMES

The Bulletin

The Chronicle

The OBSERVER

Daily News

NewsMail  
CONNECTING OUR COMMUNITY

Daily News

FRASER COAST  
Chronicle

Northern Star

The Gympie Times

The Daily Examiner

Sunshine  
Coast Daily

The COFFS COAST  
Advocate

# COVERAGE

12 DAILY

56 NON-DAILY

25 WEBSITES

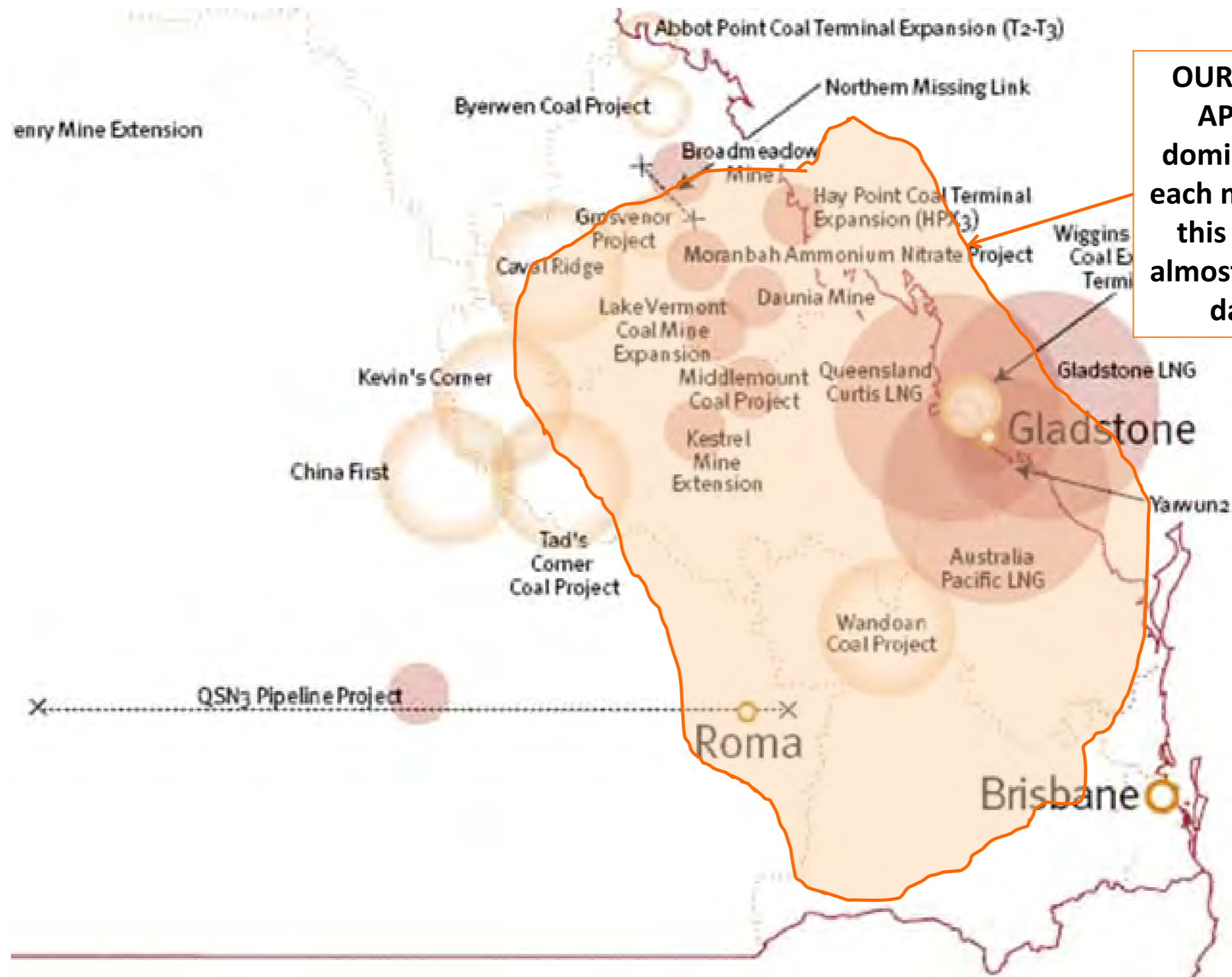
25 MOBILE SITES



# Coffs Harbour to Mackay



# Covering every major BOOM TOWN in Queensland



**OUR COVERAGE  
APN has the  
dominant daily in  
each major town in  
this region plus  
almost all the non-  
daily titles**

# MEAN SALARY IN QLD MINING



68%  
ABOVE BRISBANE &  
SYDNEY AVERAGE 

80%  
ABOVE MELBOURNE  
AVERAGE 

**55%**

**of all regional daily  
newspapers sold in qld**

COVERING REGIONS HOME TO ALMOST

**2 MILLION**  
PEOPLE





connecting with

**1.16**  
**MILLION**  
**PEOPLE**

every week

Offering...

Local relevance

A trusted platform

Essential community  
connection

APN AUSTRALIAN REGIONAL MEDIA'S  
DAILY NEWSPAPERS  
CONTINUE TO  
OUTREACH  
METRO TITLES



**GLADSTONE REACH**  
THE OBSERVER (SAT) = 52%  
COURIER-MAIL (SAT) = 17%

**APN ARM  
DAILIES**  
(SAT): 471,000 (32%)

**TOOWOOMBA REACH**  
THE CHRONICLE (SAT) = 42%  
COURIER-MAIL (SAT) = 9%

THE COURIER-MAIL &  
THE DAILY TELEGRAPH  
(SAT): 184,000 (12%)



**GRAFTON REACH**  
THE DAILY EXAMINER (SAT) = 44%  
THE DAILY TELEGRAPH (SAT) = 29%  
THE SYDNEY MORNING HERALD (SAT) = 3%



**AND**

**1.05** MILLION

**ONLINE AND  
MOBILE USERS**

# Who don't visit metro sites





# And don't visit national sites



LOCAL NEWS

# First client calls for support of teen refuge

By [Name]



THE COFFS COAST has been the first to offer support to a young boy who has been living in a refuge for teenagers. The boy, who is 15 years old, has been living in the refuge since he was 12 years old. He has been living with a woman who has been his caregiver since he was 12 years old. The woman has been his caregiver since he was 12 years old. The boy has been living in the refuge since he was 12 years old. The woman has been his caregiver since he was 12 years old.

## EASY EATING | With just four ingredients



4 ingredients

Recipes supplied by Kim McCook

# Youngster lucky to be alive

## Lifeguards save unconscious 7-year-old from pool

By [Name]



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## Summer hits the city early

By [Name]

## Drink drivers' gamble backfires

By [Name]

## Overseas students excel in studies

By [Name]

APN

1300 361 604

4690 9300

The COFFS COAST Advocate

HOME NEWS SPORT BUSINESS ENTERTAINMENT LIFESTYLE TRAVEL PHOTOS PROPERTY

COFFS COAST NEWS MORE WAYS TO GET YOUR NEWS

Be the first to know...news that matters direct to you

## Changes to The Advocate

YOUR favourite source of local news is taking another big step into the digital future.

## Big party boosts sales

BUSINESSES along the Jetty strip enjoyed a boost in sales thanks to the sesquicentenary parade.

Have your say >

## Keep the noise down

COFFS Harbour police have issued a noise complaint warning, urging residents to be mindful of their neighbours heading into the festive season.

## Thousands enjoy parade

EVERYONE was invited to help celebrate Coffs Harbour's 150th birthday and plenty of people decided to come to the party.

> All that hard parade work pays off  
> Coffs scores tourism wins  
> Making of Rudrashanti

More Coffs Coast News >

Our point of difference is that we are local, we are relevant and in most markets the only REAL source of local news

Why regional matters

**Understanding our transition**

Digital First

# In Transition

- ✓ **Products**
- ✓ **Operating models**
- ✓ **Our approach**

# More impactful, more now, more relevant



**WEATHER:** Rain and possible thunderstorms, 21-26

**QT** We give \$100,000 to flood campaign

THE QUEENSLAND TIMES FIND OUT HOW YOU CAN HELP THE DISASTER VICTIMS INSIDE PAGE 2

**A SEA OF TROUBLES**

- Downpour causes chaos across region
- Another 200mm of rain forecast

LATEST LOCAL AND STATEWIDE FLOOD NEWS AND PICTURES: SEE PAGES 2-11

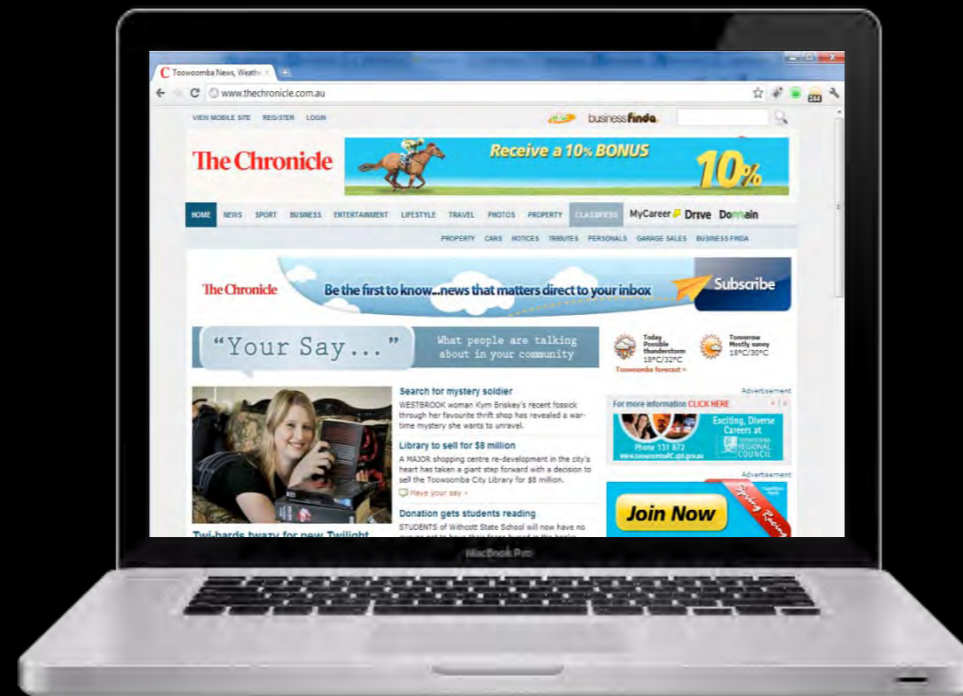
WINTER MAGIC ICE SKATING ICE SKATING & SNOW TOBOGGANING PLEASE COME AND VISIT US!

General Admission Applies (Kids 12 & under \$5.00) www.wintermagic.qld Phone: 0433 219477

SPINACH RIVERLINK & RIVERLINK PLAZA Ph: 3812 3655



# Continued digital development



**Better EXECUTION**  
**Greater EFFICIENCY**

# Adapting operating models

**Focus on increasing dollar productivity of teams**

**Call centre  
targeting long  
tail of clients**

**Deployment of  
additional self  
serve advertising  
systems**

**Use of  
technology -  
tablets, smart  
phones – to  
boost  
productivity**



# Adapting operating models

Focus on increasing efficiency of editorial

**Better use of technology - no more double handling**

**Single entry/multi-platform output**

**More UGC/crowd sourcing of content in all areas**

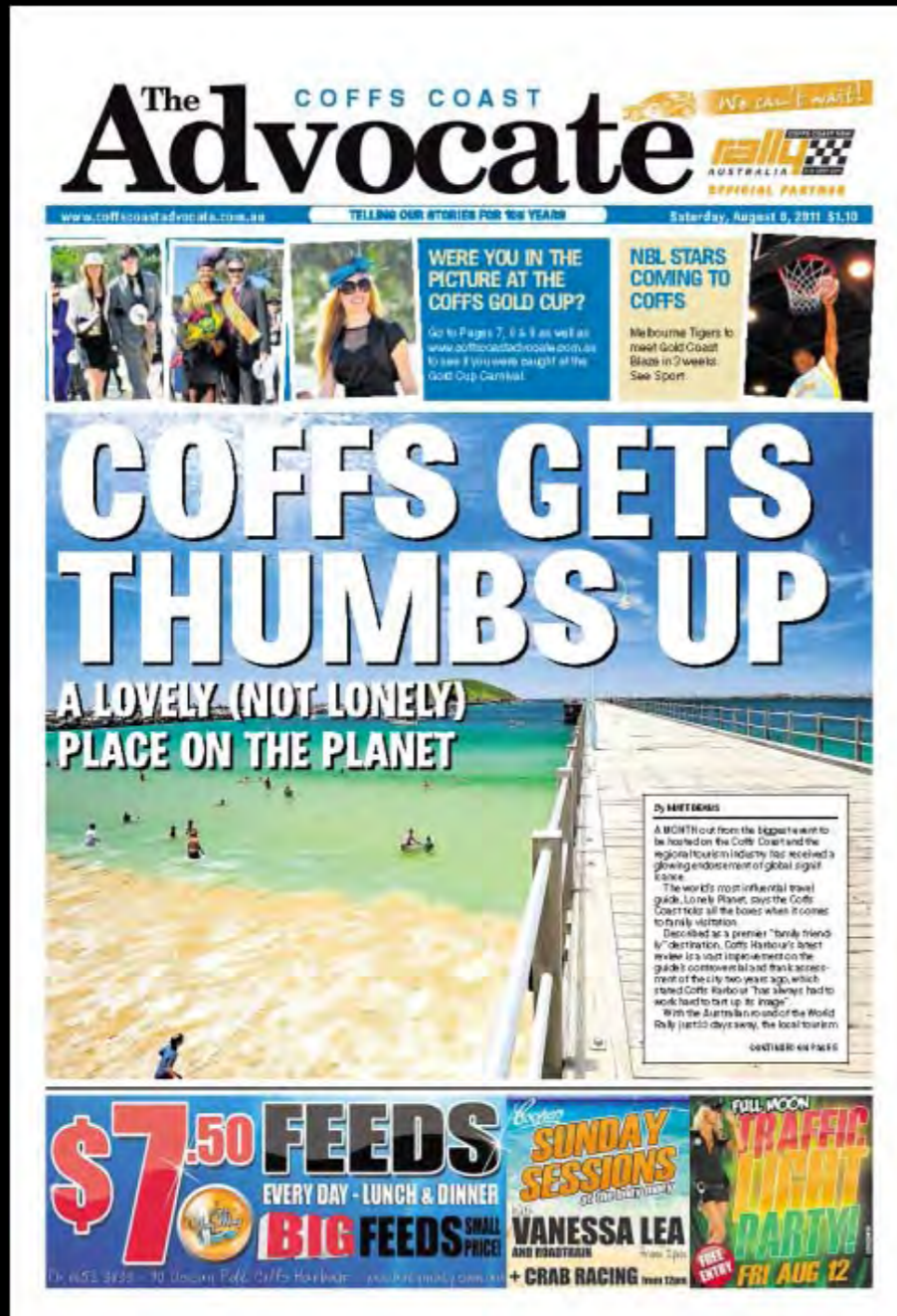


Why regional matters

Understanding our transition

**Digital First**

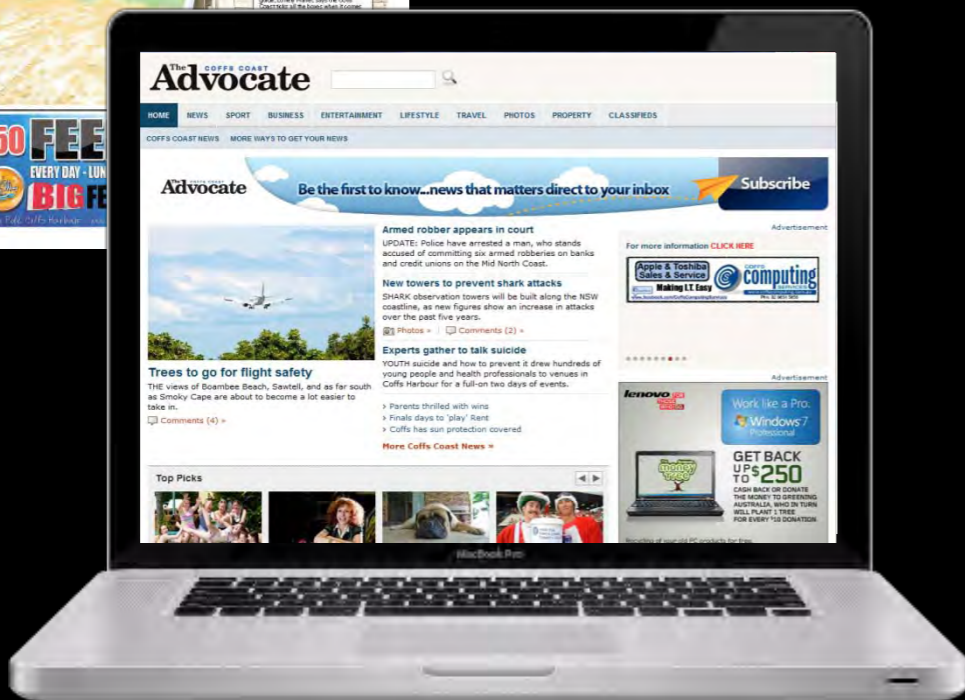
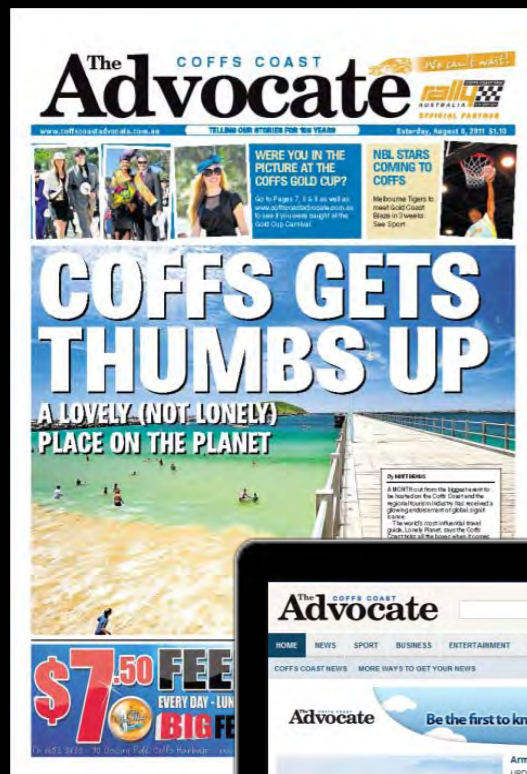
# Understanding Digital First



## Situation – pre Digital First

- Same title delivered free 2 days and paid 4 days
- 90%+ advertising in the two free days
- Reach on free days 61%, on paid days under 20%
- Circulation under 4K, readership of 10K
- Online audience ~40K
- Editorial activity geared around once a day event of producing paper
- Online secondary so content not as compelling, not as regularly updated

# Understanding Digital First



## Digital First + Print

- Focus editorial effort on constantly breaking news online
- Equip journalists with technology to make them multi-media – not just words
- Model requires less editorial staff as much of the noise around producing a daily paper is removed
- Retain 2 most well supported print titles – the Free editions – and reverse publish from web to print
- Twice daily news updates via email
- Retain advertising revenues in print, focus sales teams on smaller product set, increase digital sales
- Results in less fixed costs and higher margins



# APN Outdoor

December 2011

Richard Herring  
Group Radio & Outdoor Chief Executive

Andrew Hines  
Chief Operating Officer

# Agenda

1. Portfolio Summary

2. Market Performance

3. Market Share Estimates

4. Media Positioning

5. Highlights & Developments

6. Summary



# Scope





# Scope

## Who are we

Country	Outdoor Format	Brand	Ownership
<b>Australia</b>	Posters	APN Outdoor	100%
	Transit	APN Outdoor	100%
	Large Format	APN Outdoor	100%
	Street Furniture	Adshel	50% *
	Printing	GSP	100%
<b>New Zealand</b>	Posters	APN Outdoor	100%
	Large Format	APN Outdoor	100%
	Street Furniture	Adshel	50% *
<b>Hong Kong</b>	Transit	Buspak	50% *
	Large Format	Cody	50% *
<b>Indonesia</b>	Large Format	Rainbow	50%



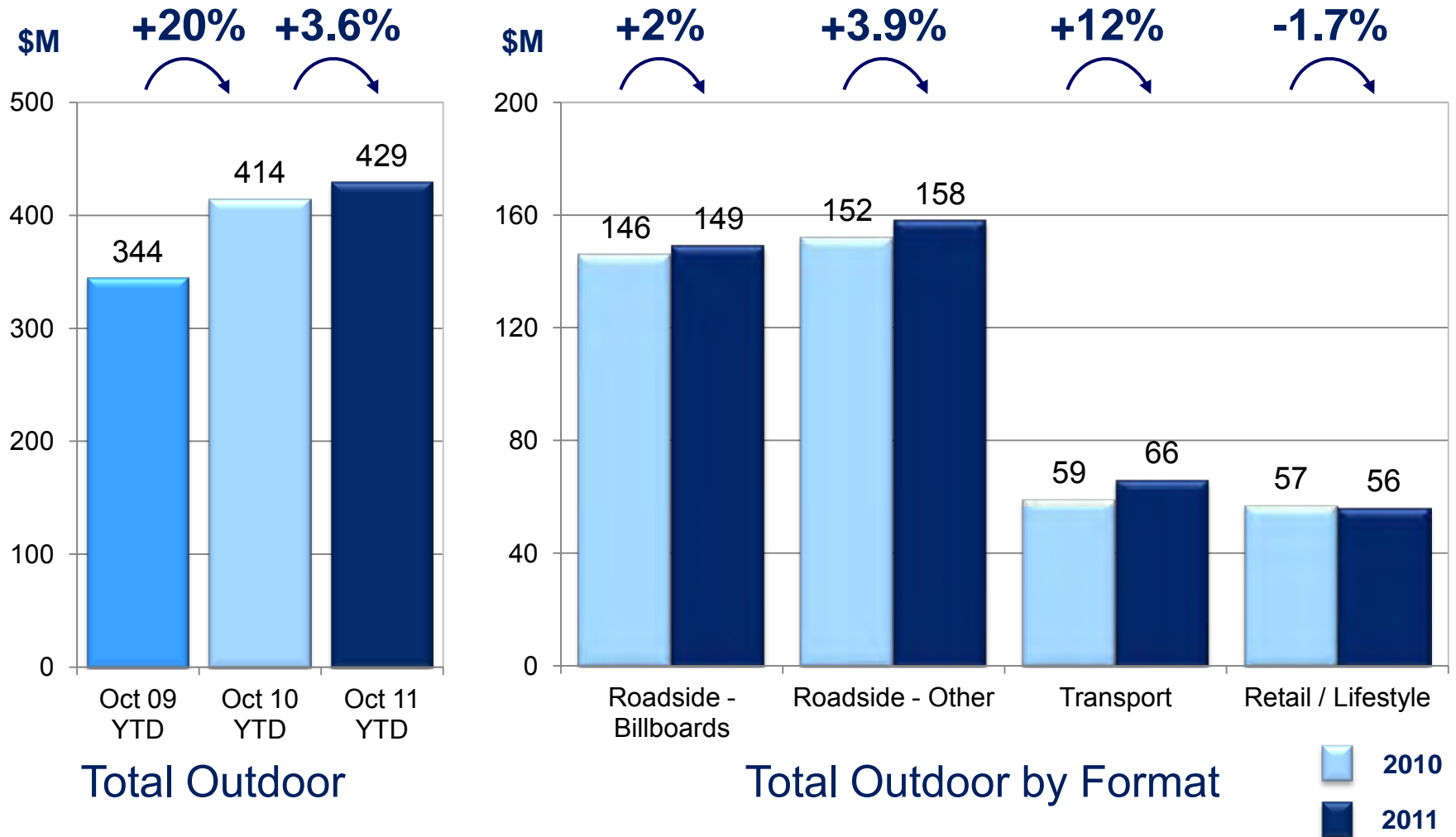
ADSHEL



\* JV partner is Clear Channel International

# Market Growth - Australia

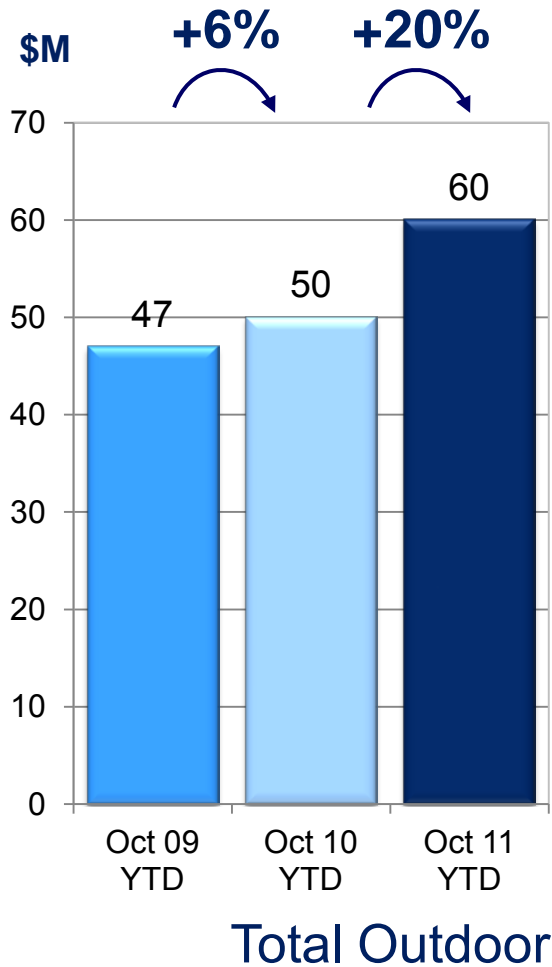
## Market Revenue Australia - YTD October 2011



All figures are approx GMS A\$M for the Australian Market

# Market Growth – New Zealand

## Market Revenue New Zealand - YTD October 2011



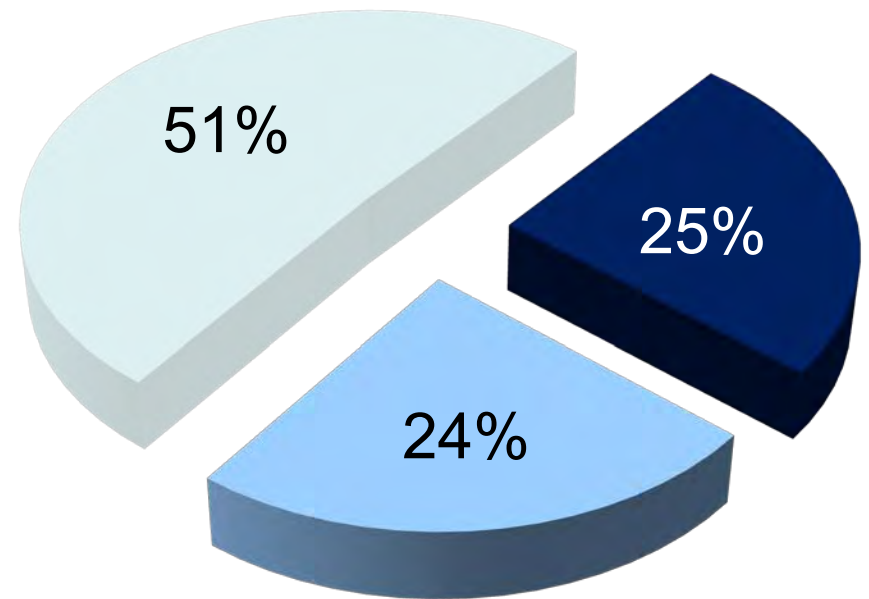
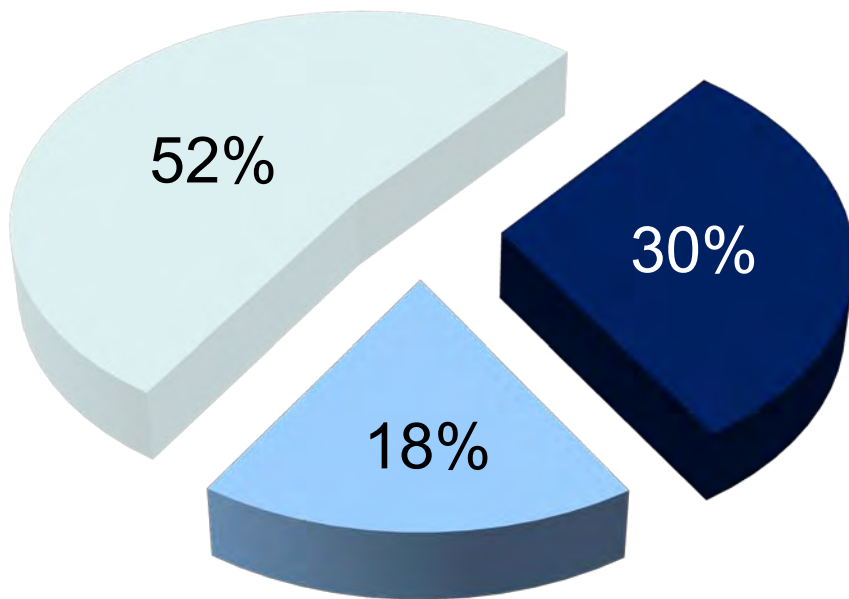
All figures are approx GMS NZ\$M for the New Zealand Market



# Market Share

## Market Share - Australia

## Market Share – New Zealand



- APN Outdoor
- Adshel
- Other

- APN Outdoor
- Adshel
- Other

# Outdoor's Media Position

- Audience growth not fragmentation
- Multiple environmental touch points
- Less channel conflict
- Product development opportunities
- Integrated with growing mobility trend



# Strategic Objective Review

---

- Leading supplier in main Outdoor formats
- Australia, New Zealand and select Asia markets
- Lead delivery of relevant assets to advertisers
- Deliver outstanding customer service
- Develop a highly engaged workforce



# Highlights & Developments in 2011

## Industry

- Consolidation in New Zealand market
- Mobility and digital integration examples
- Digital rollout continues
- MOVE – increasing understanding and usage
- Improved Insights research



# Highlights & Developments in 2011

## APN Outdoor - Australia

- Major renewals - WA Buses, Rail Corp & City Link
- New contracts - Main Roads - Brisbane, Top Ryde - Sydney
- Successful integration of SACL T1 – Internal Airport Contract
- Transit research project - neuro science study into impact of movement
- Increased roll out of WiFi on transit fleet
- Increased market share





# Highlights & Developments in 2011

## APN Outdoor – New Zealand

- Successful acquisition and implementation of OGGI
- Market Share growth in every month
- Development of 1<sup>st</sup> Large Format Digital Screen – CIAL
- RWC factor



# Highlights & Developments in 2011

## Adshel

- Yarra Trams renewal and win
- Yield management improvements
- Adshel Create opportunities
  - NFC
  - Experiential



# Highlights & Developments in 2011

## Asia

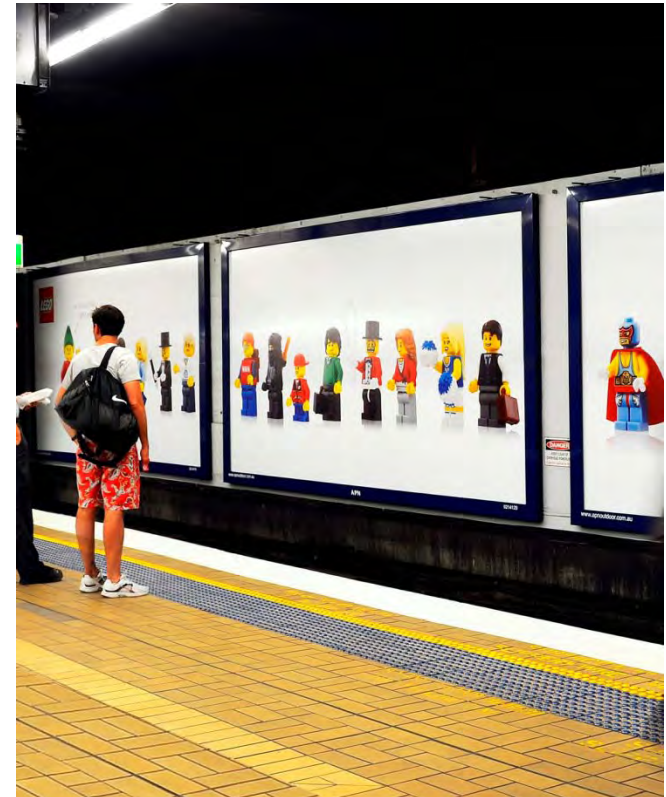
- Further rollout of Webus HK – Free WiFi
- Webus Apps and commercial extensions
- Solid Billboard growth in Hong Kong
- Strong Outdoor markets
- Double digit revenue growth in Indonesia and HK



# Highlights & Developments in 2011

## Summary

- Market growth in all markets
- Positive market share growth
- High performance of business units
- Optimistic growth factors
- Strong year of tender renewals and wins
- Further development of asset enhancements to follow





# APN Outdoor

December 2011

Richard Herring  
Group Radio & Outdoor Chief Executive

Andrew Hines  
Chief Operating Officer



# The Radio Network

December 2011

**John McElhinney**  
Chief Executive Officer

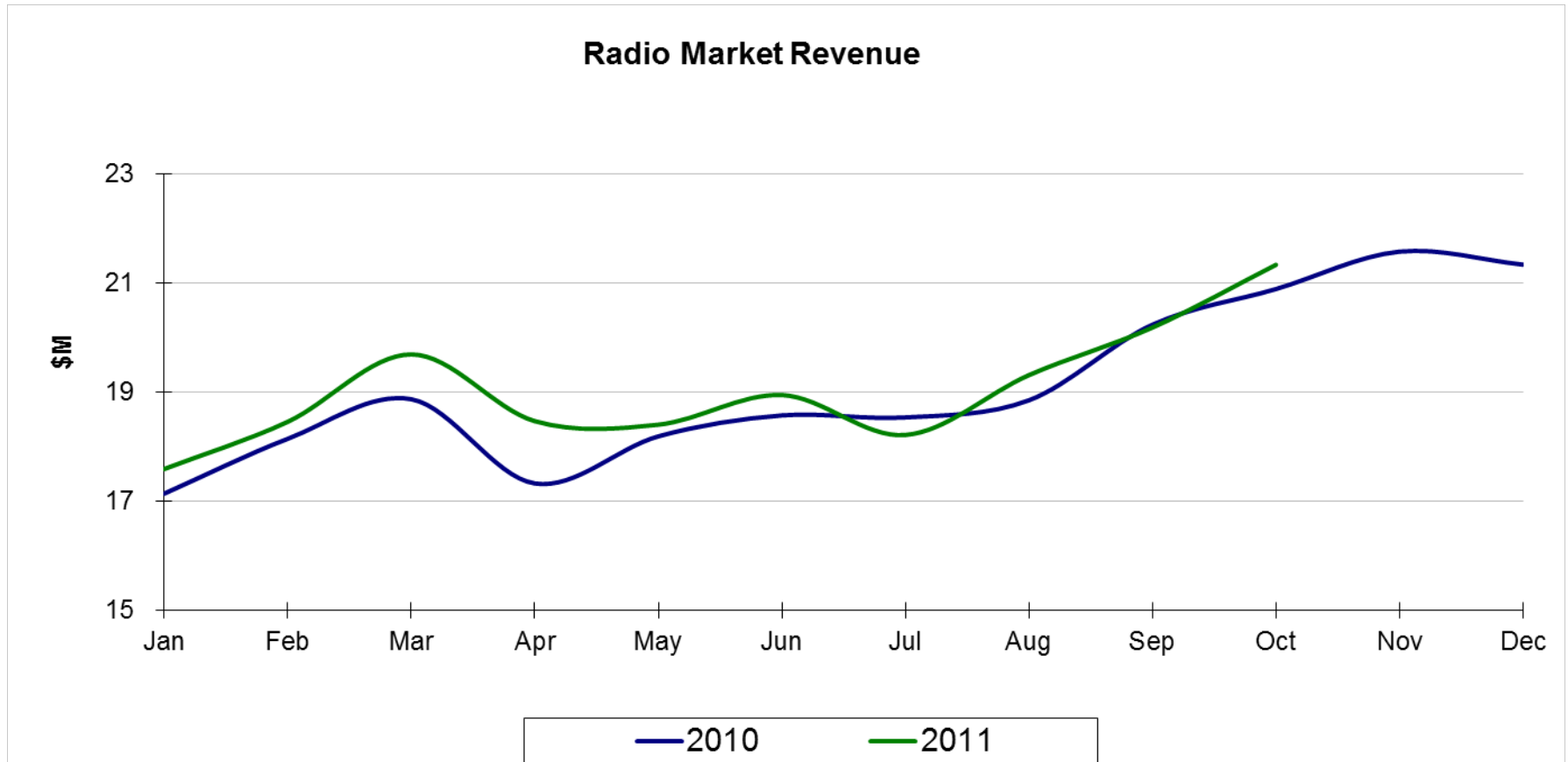
# The Radio Network

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## Agenda

- Radio Market
- Sales
- Content
- Digital

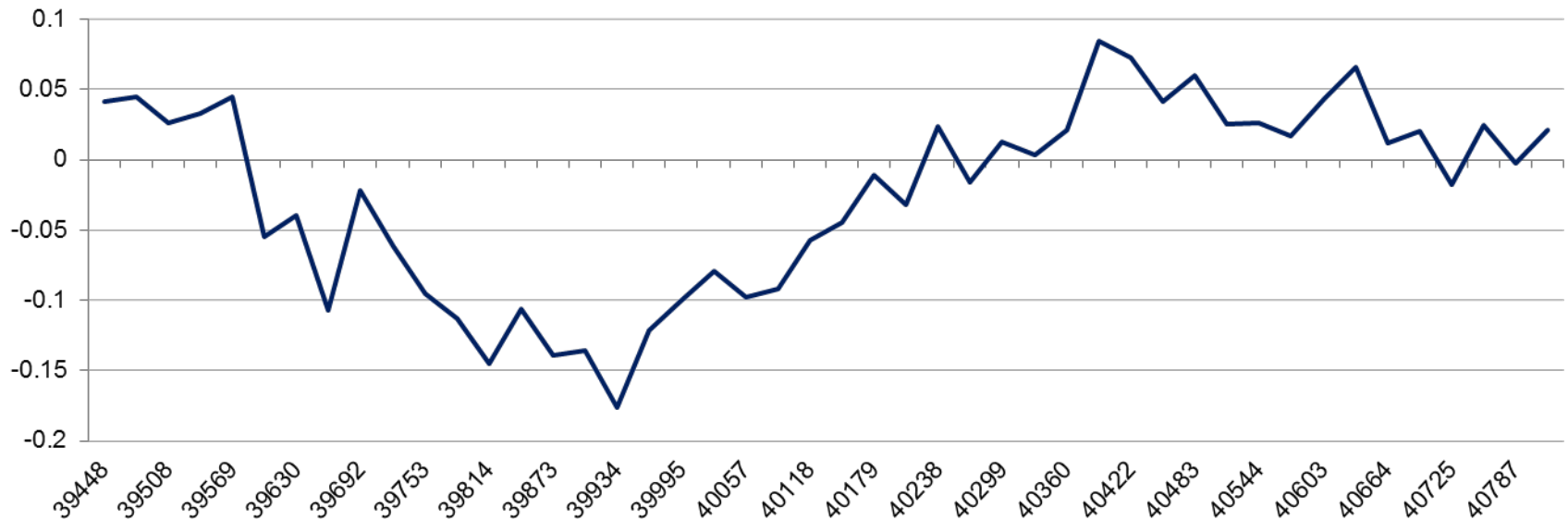
# The Radio Market is Recovering





# The Radio Market

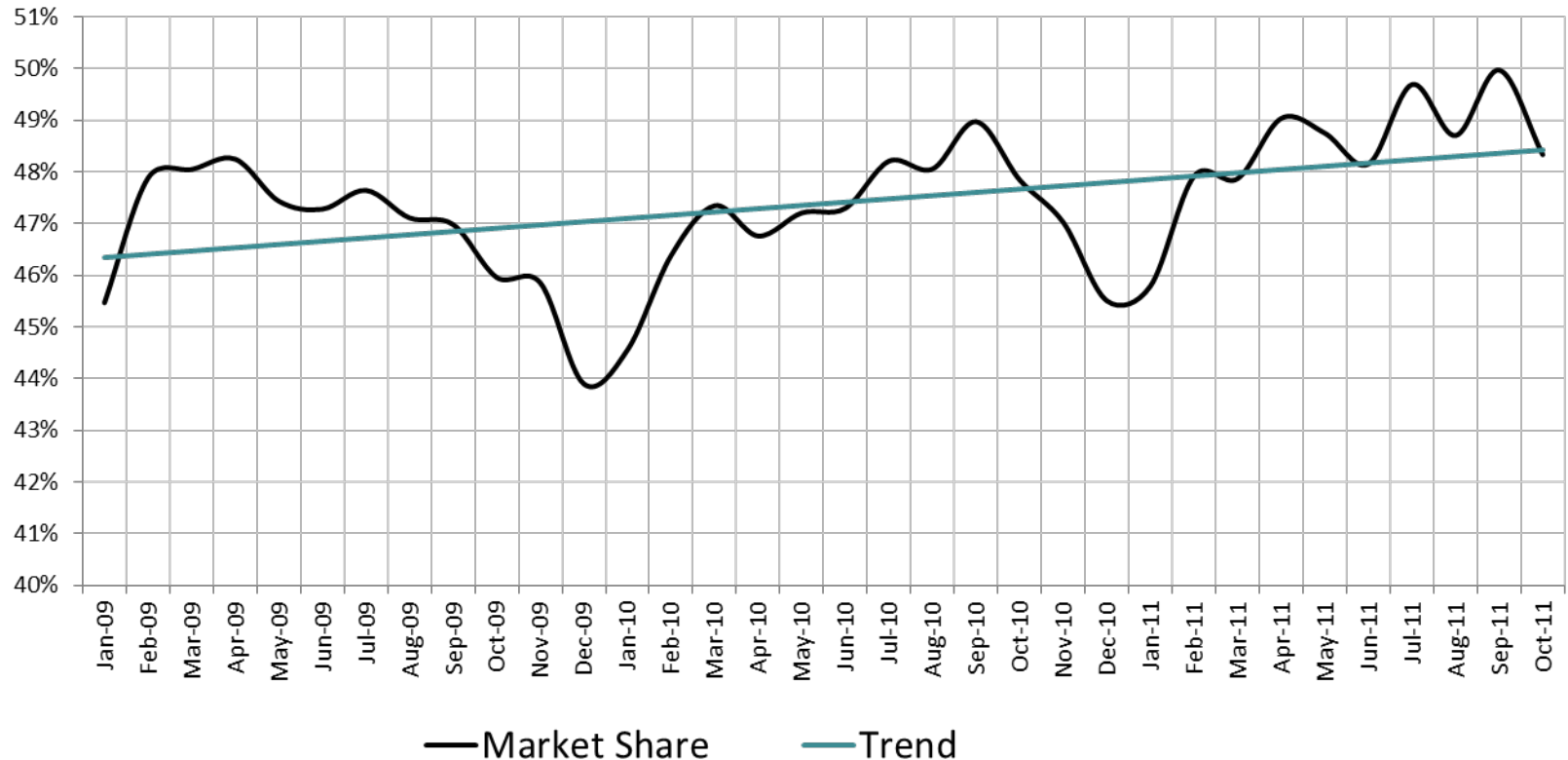
## NZ Radio Market Revenue Growth



- The radio market continued the recovery seen across the end of 2010. Q1 growth was 2.9% in Q1 and 3.2% in Q2. Q3 growth slipped to 0.1%, but Q4 appears to be moving back to positive growth. Full year forecast is for 2.0% growth.

# Revenue Market Share

## TRN Revenue Market Share



- Revenue share is on a growing trend

# Product Innovation

- New products are being developed and rolled out across Agency and Direct channels in all markets
- Central support ensures that the sales process is as easy as it can be for the sales force
- Via the TRB product innovation can be pan-industry to compete strongly with TV



**NEW FOR YOU FROM CLASSIC HITS!**  
**SHOWTIME!**

CLASSIC HITS ANNOUNCERS ARE LOVED BY THEIR AUDIENCE - WHAT THEY SAY GOES! AND NOW WITH **SHOWTIME**, YOU CAN HAVE CLASSIC HITS ANNOUNCERS TALKING ABOUT YOUR BRAND!

**SHOWTIME IS...**  
A classic hits announcer talking about your brand on air for 30 or 60 seconds, they'll chat about your product in their own way, bringing it to life for classic hits listeners - and your audience! **SHOWTIME** is flexible - book one or more local markets, or nationwide.

**SHOWTIME** is more than just an ad! **SHOWTIME** also includes placements - so you can talk to an announcer about your product!

**SHOWTIME IS LIMITED, SECURE YOUR BOOKING NOW!**  
With just a few available slots each day, some announcers will really get booked.

**NATIONAL BOOKINGS ARE AVAILABLE EVERY DAY OF THE WEEK - BUT...**  
3:00am - 7:00am • 7:00am - 11:00am • 11:00am - 1:00pm • 1:00pm - 3:00pm • 3:00pm - 7:00pm • 7:00pm - 11:00pm • 11:00pm - 3:00am

**LOCAL BOOKINGS ARE AVAILABLE EVERY DAY OF THE WEEK - BUT ONLY...**  
8:00am - 7:00am • 7:00am - 9:00am • 9:00am - 11:00am • 11:00am - 3:00pm

**SHOWTIME IS A PREMIUM PRODUCT**  
Advertiser's choice within their own market. 2010-11 national advertising volume in this market: \$100+ million.

**TERMS & CONDITIONS**  
Advertiser's choice within their own market. 2010-11 national advertising volume in this market: \$100+ million.



**GIVE YOUR BRAND DIRECT CREDIT WITH TRN PRODUCT PLACEMENT**  
News • Sport • Community Notices • Weather

**TRN**  
radionetwork

TRN

# Business Model

---

- All brands networked from Auckland.
- Central services supporting sales focused regional offices.
- An ‘internal franchise’ approach for sales and content
- Leveraging strengths of JV partners
  - APN local media and promotional strength
  - Collaboration with ARN on common issues  
(eg systems, training)
  - Radio expertise an IP from Clear Channel, no 1  
US radio company

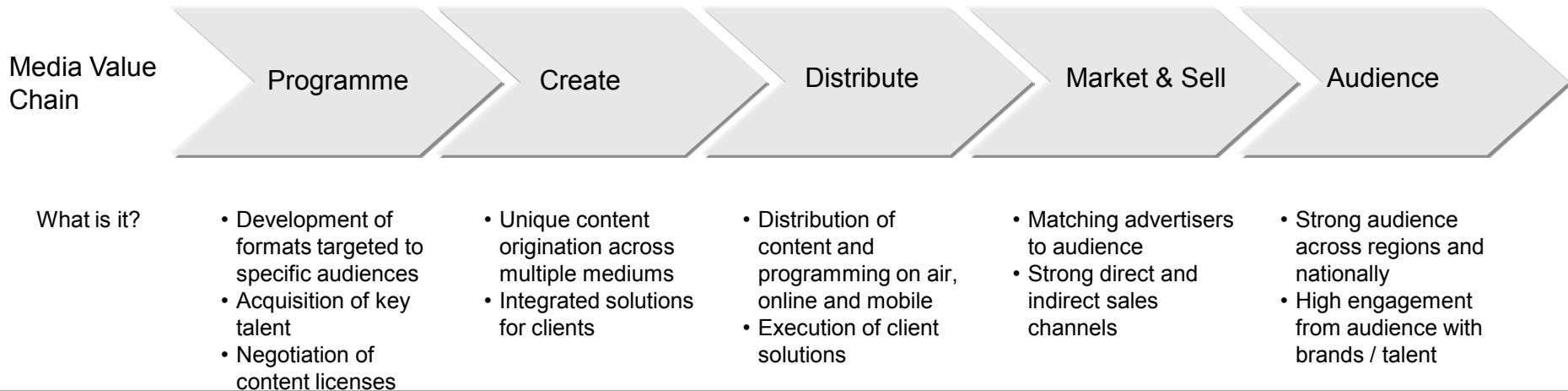
# The Strengths of TRN

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- Strong, contemporary brands with good audience engagement across multiple platforms
  - Newstalk ZB is the No 1 radio network in NZ
  - TRN has 3 of the top 5 national networks
- Good audience and revenue market share in a duopoly market
- Growing digital revenue and a roadmap for ongoing growth
- Strong talent

# The Strengths of TRN

TRN has core strengths and assets in the media value chain that can be leveraged in building revenue from core and new markets

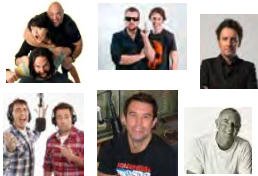


## Core Assets

### Brands



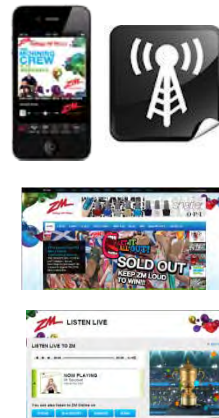
### Talent



### Unique content



### Multi-platform & device



### Direct Regional Sales



### TRB



### Regional Audiences

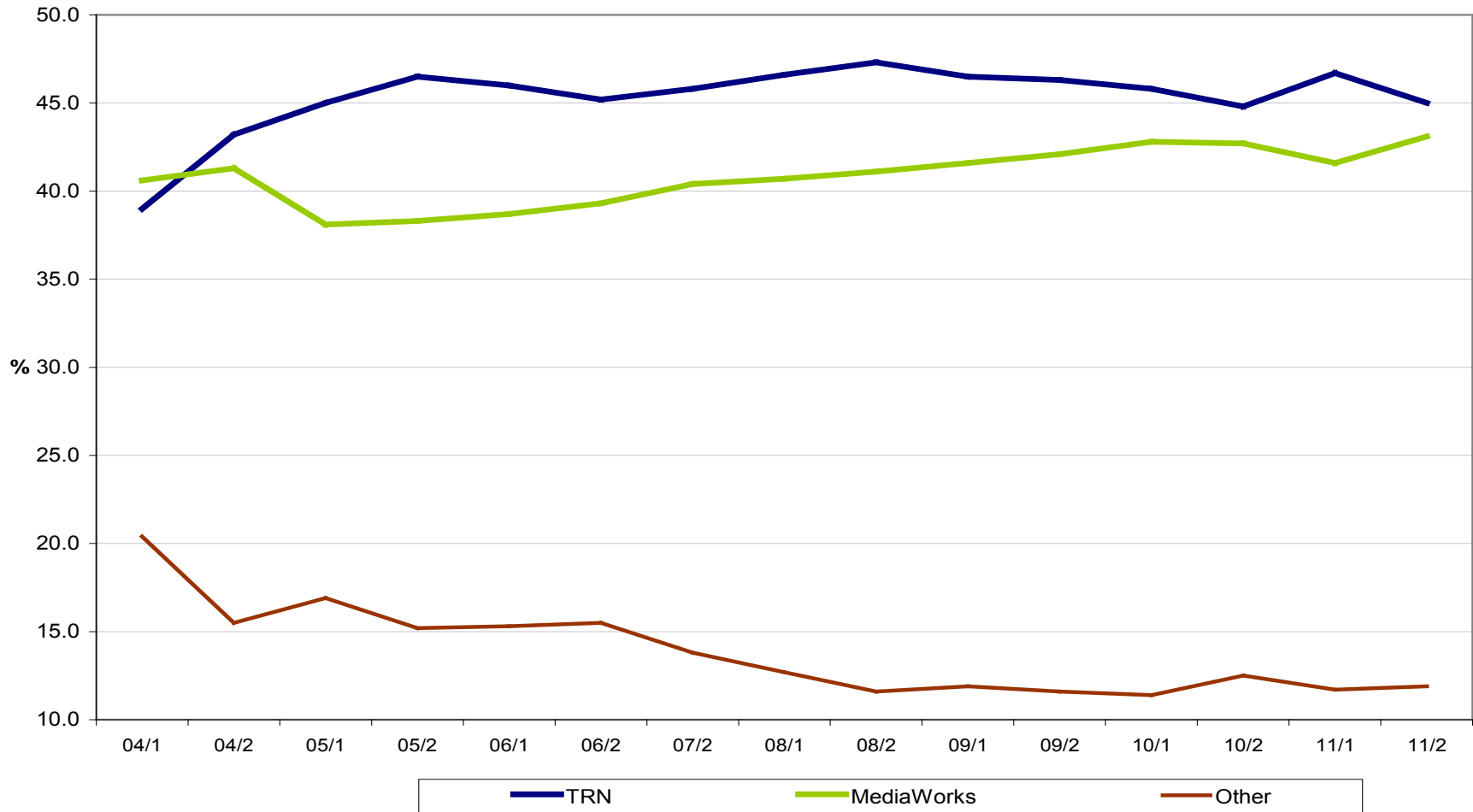


### Audience Engagement



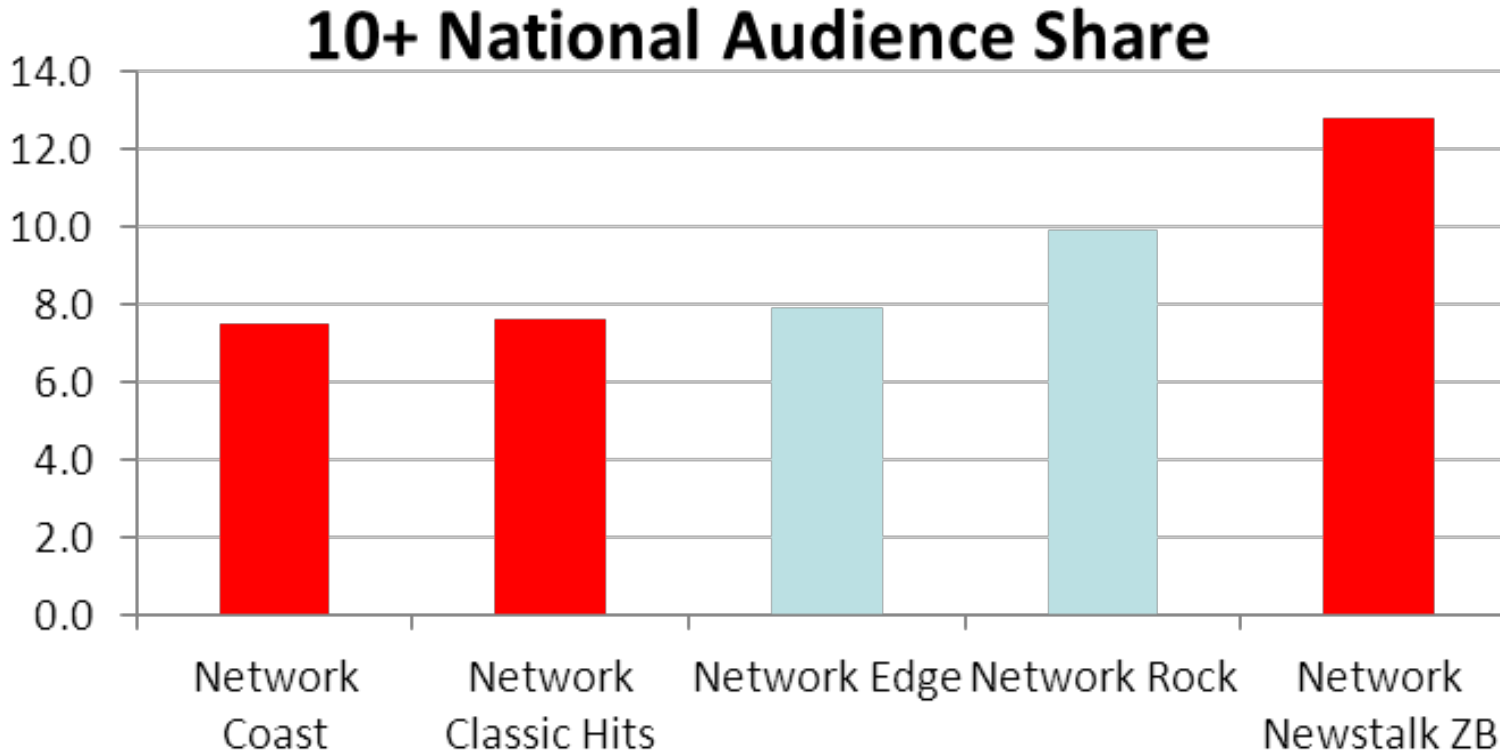
# The Radio Network

## Total Audience Market Share: 10+



Source: Research International 2 2011

# Network Ratings Positions



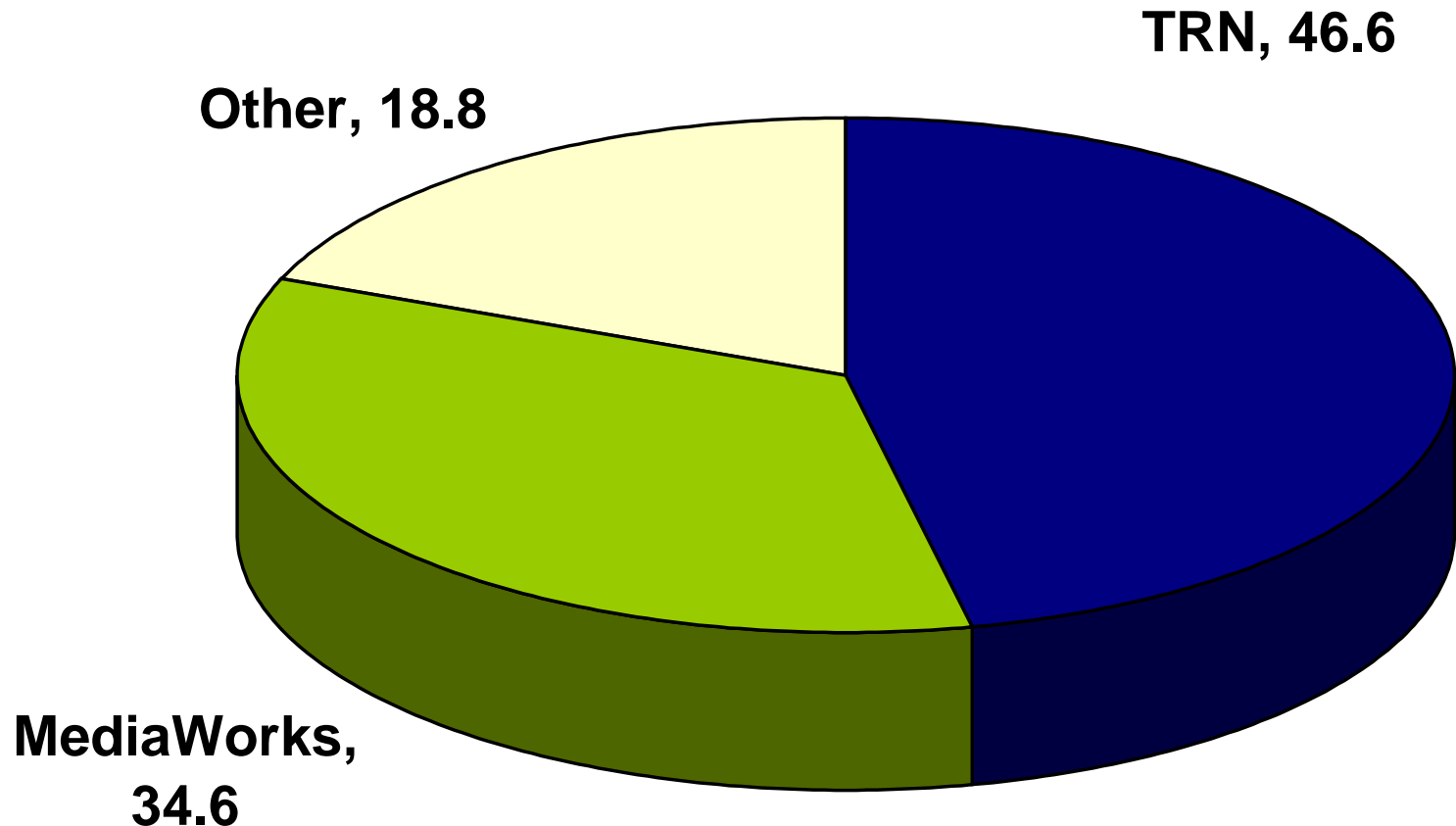
- TRN has 3 of the top 5 national networks
- Newstalk ZB is the clear leader

Source: Research International 2 2010



# NZ's Main Market

## Auckland - Total 10+ Audience Share



Source: Research International

# Newstalk ZB leads the Market

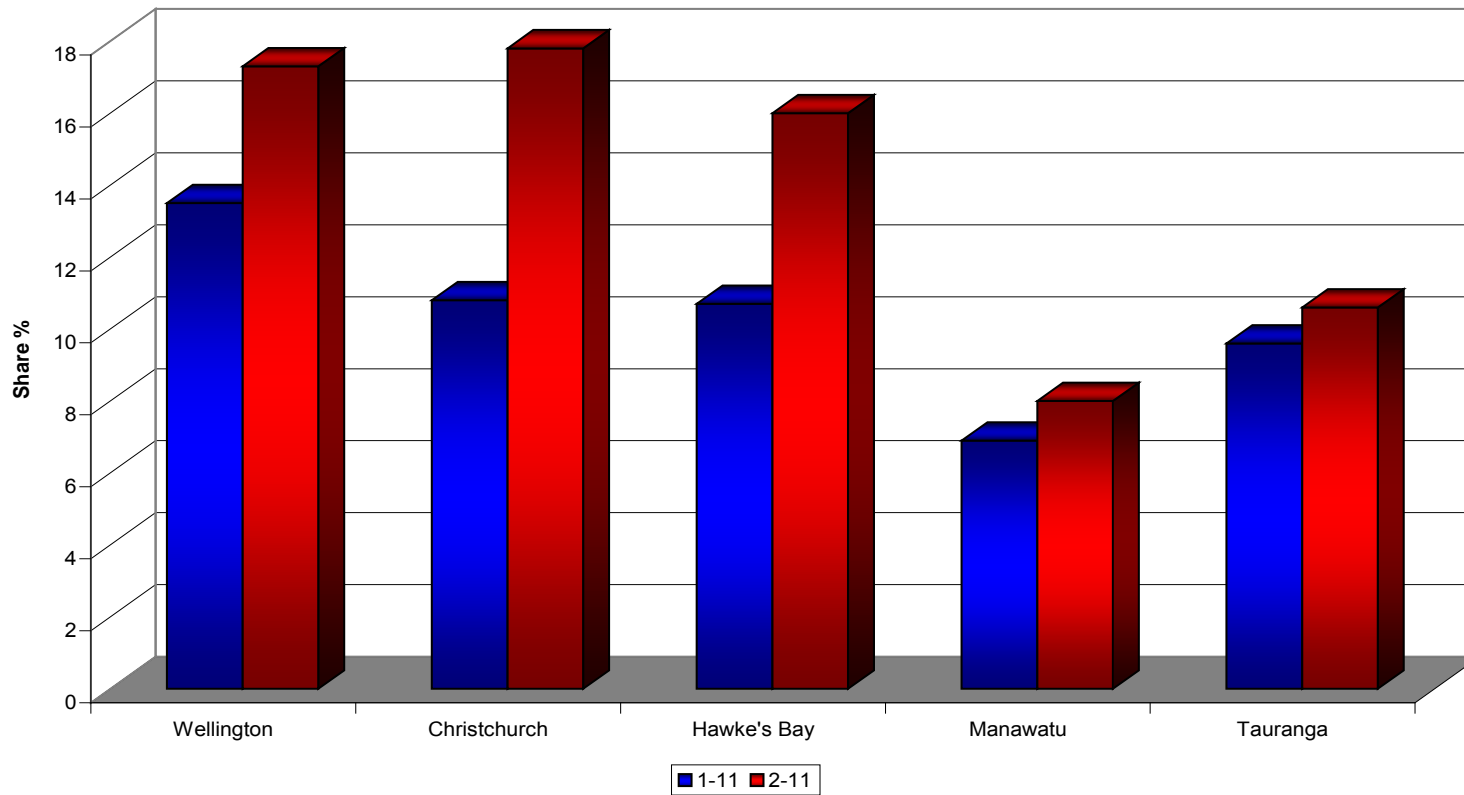
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- Nation-wide talk station
- No 1 national network
- No 1 in all 3 metro markets
- 10+ share of 12.8% vs MediaWorks equivalent Radio Live at 3.9%



# Newstalk ZB on FM

Newstalk ZB FM 10+ Comparison



- Newstalk ZB stations moved to FM in 2011 have achieved immediate audience gain
- Newstalk ZB is now on FM in 8 of 13 survey markets

# Classic Hits

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- Adult contemporary network targeting 25-54 household shopper
- Local breakfast shows in all markets creates local engagement
- Brand refreshed to more contemporary look in 2011





The 9 to 5 No-Repeat Workday



ROADSIDE (03) 384 8729

Secure Car Parks  
for Rent



KATY PERRY

CLASSIC HITS  
80s 90s TODAY 97.4

[classichits.co.nz](http://classichits.co.nz)

© 2010 Classic Hits 97.4

- Rock station targeting 25-54 male
- Rebrand in 2011 to attack MediaWork's strength – The Rock
- New breakfast and drive shows



**Win tickets  
to the Stones.  
Satisfaction  
guaranteed.**

Listen to Radio Hauraki for your  
chance to see them live in L.A.  
New album, *A Bigger Bang* out Sept 3rd.



**HAURAKI**  
CLASSIC ROCK THAT ROCKS  
Auckland 99.0

Look

055



**MATT HEATH**  
**Drive**  
**4-7PM**



**Hauraki**  
**Amped**  
**99FM**



# Talent

- Our talent leads the market

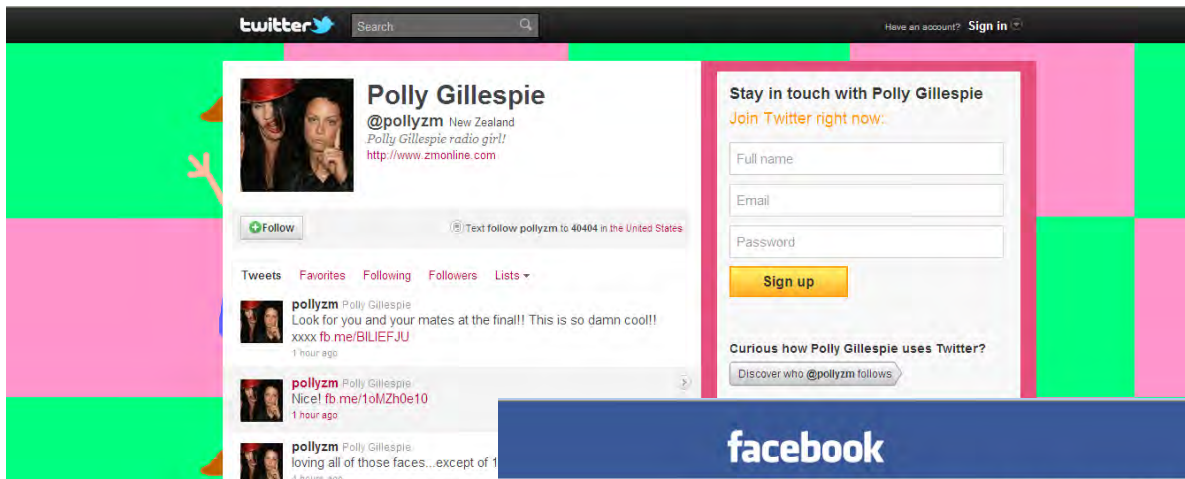


- Many are iconic broadcasters and celebrities who our audiences engage with on-air, on-line and in print

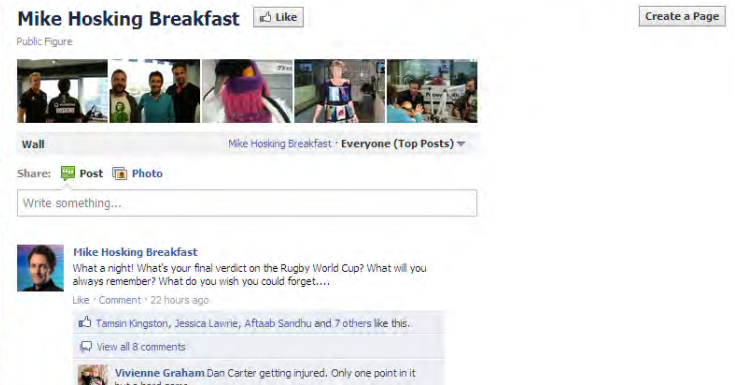


# Audience

- Audiences are actively engaging with our content and personalities in many ways



Our vision is to keep innovating and redefine 'Radio' to reflect the 24 x7 relationship we have with audiences



# Investing in the platforms & capability for growth

## Platforms & Capability Delivered

1

### **New Digital Technology Platforms**

- Common CMS platform created across TRN and ARN with Mediaspan \*
- New master templates rolled out across 4 ARN brands and 8 TRN brands \*
- Strong social integration across sites \*
- Newsletters migrated to new provider Mail Chimp
- Identified new streaming provider that can support new formats
- Established new ad serving and analytics platform with AI Match
- New mobile application platform to deliver apps to iOS and Android

2

### **New Digital Capability**

- Established in house ad operations and trafficking capability
- Increased sales capability and development of new sales propositions
- Enhanced end to end analytics and reporting capability to manage sales pipeline
- Online content producers in each of the brands to drive growth and engagement

## 2011 TRN Performance Highlights

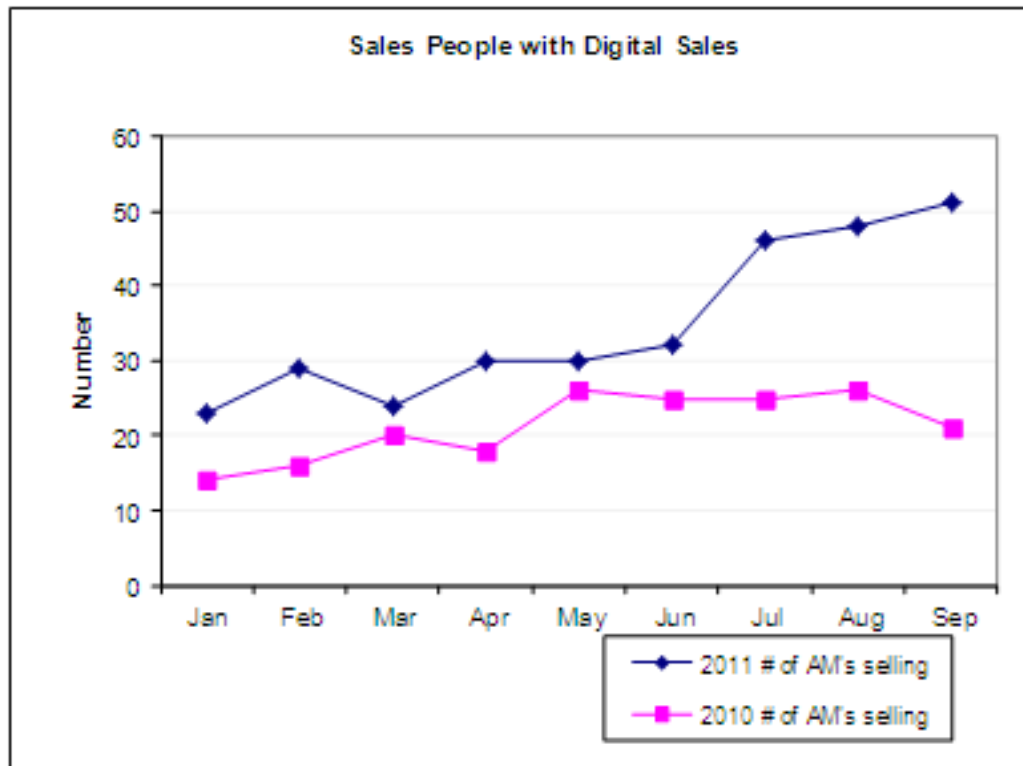
- Revenue increased by 47%
- Online engagement increased by
  - UBs increased by 21% per month
  - PIs increased by 30% per month
- Social connections and engagement grew significantly
  - Facebook – increased 260%
  - Twitter – increased 600%
- 8 new websites launched with an increase in inventory of 90%
- 4 premium brands launched mobile apps across iOS and Android by end of year
  - Engagement of 18 minute session times on ZM app
- New platforms established that can be managed and supported seamlessly between TRN and ARN



Note: \* common platforms and capability across TRN and ARN  
Source: Revenue Sept 11 Forecast, UBs and PIs Oct 11

# Leveraging the Direct Sales Force

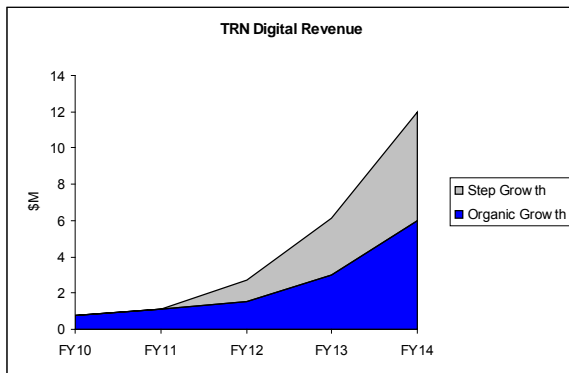
- In 2011 1/3 of the direct sales force generated digital revenue
- There is a significant opportunity to continue to grow this



# Focus

Focus on growing existing properties organically and initiatives to step change performance

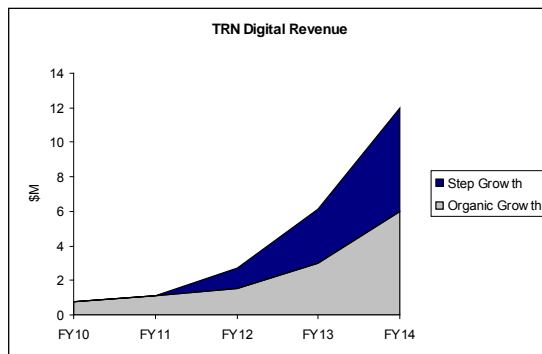
## Organic Growth



## Key Opportunities

- Improve sell through rate and yield of display inventory
- Create on-going sponsorship revenue through new categories in brand websites
- Package on air and mobile streaming products
- Grow audience and engagement with re-launched websites
- Grow audience and engagement with new mobile apps and mobile revenue stream
- Grow engagement and monetise unique video content
- Extend in-house induction programme to include an ongoing online sales academy programme

## Step Change Growth



## Key Opportunities

- iHeart Customised Radio
- New market proposition targeted at agriculture segment
- NZ Sport – new proposition targeted at sport
- Integration of market place and transactional propositions

# Summary

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- Radio works well in a multi-media, multi-channel environment
- TRN has strong brands and strong talent that audiences want to engage with
- TRN has a clear digital strategy and a very good core broadcast business



# The Radio Network

December 2011

**John McElhinney**

Chief Executive Officer





**Australian Radio Network**  
**Ciaran Davis**  
Chief Executive Officer

Monday 5 December 2011

# Agenda

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## 1. Executive Summary

## 2. Focus on Ratings Growth

## 3. Key Sales Initiatives

- Improving Agency Revenue Performance
- Yield Management

## 4. 2012 – Business Focus

# Executive Summary - Strategy

## Our goal is to

...

- Build on 2011 profitability turnaround strategy through ratings growth, consistent marketing and pricing, increased revenue market share and tight cost control
- Become the No. 1 network among 25-54 year olds in all our markets

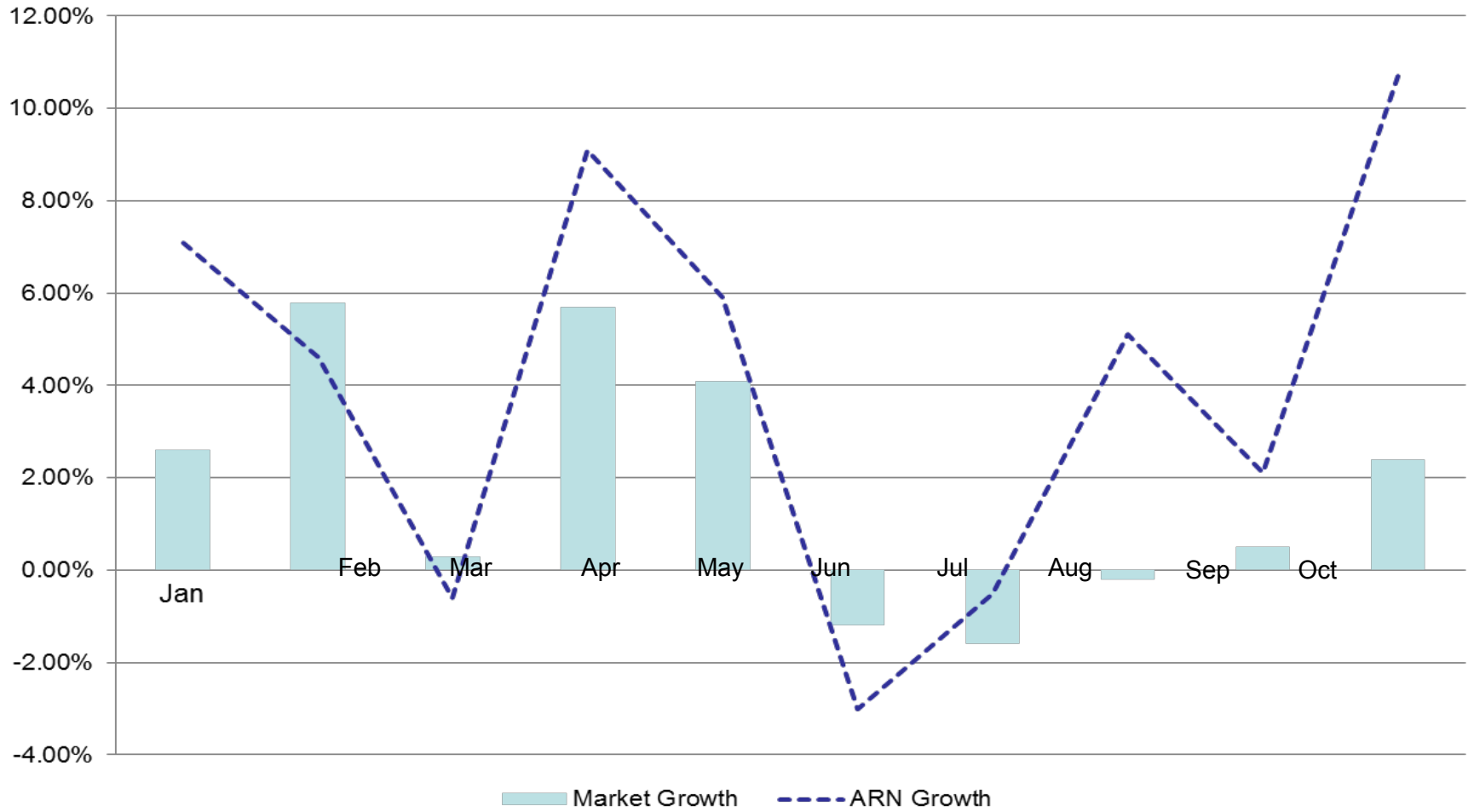
## We plan to achieve this by ...

- Align management processes by functional lines
- Build on the 2011 ratings gains in 25-54 year olds through well targeted music products on both the Mix and Classic Hits streams
- Inject a higher standard of creativity into content/promotions that create more engaging entertainment
- Improved agency revenue market share
- Stronger yield management

## To succeed, we need to ...

- Continually review performance and make changes when required
- Launch 2 breakfast shows in January 2012 – Mix 106.5 (Syd) and Gold (Mel)
- Convert cume to TSL
- Execute revenue initiatives
- Proactive approach to drive incremental client/category spends
- Focus on yield management system
- Integrate digital offerings into sales strategies
- Continued tight cost control – investments will be rolled out in a phased manner

# Executive Summary - Market Growth 2011



# Executive Summary - Ratings Growth (25-54)

		Share		Difference
		2010 Avg	YTD 2011	
Sydney	ARN	14.6	16.8	2.2
	Austereo	21.1	20.7	-0.4
	DMG	13.4	12.5	-0.9
Melbourne	ARN	16.8	15.6	-1.2
	Austereo	23.2	22.9	-0.3
	DMG	13.3	13.8	0.5
Brisbane	ARN	22.2	21.1	-1.1
	Austereo	31.1	28.4	-2.7
	DMG	13.5	14.0	0.5
Adelaide	ARN	20.6	24.8	4.8
	Austereo	29.8	26.8	-3.0
	DMG	20.2	19.1	-1.1

ARN is No. 1 in Adelaide and No. 2 in all other markets

# Executive Summary - Ratings Growth (25-54)

1<sup>st</sup> time since  
2004 ARN has  
outgrown the  
market

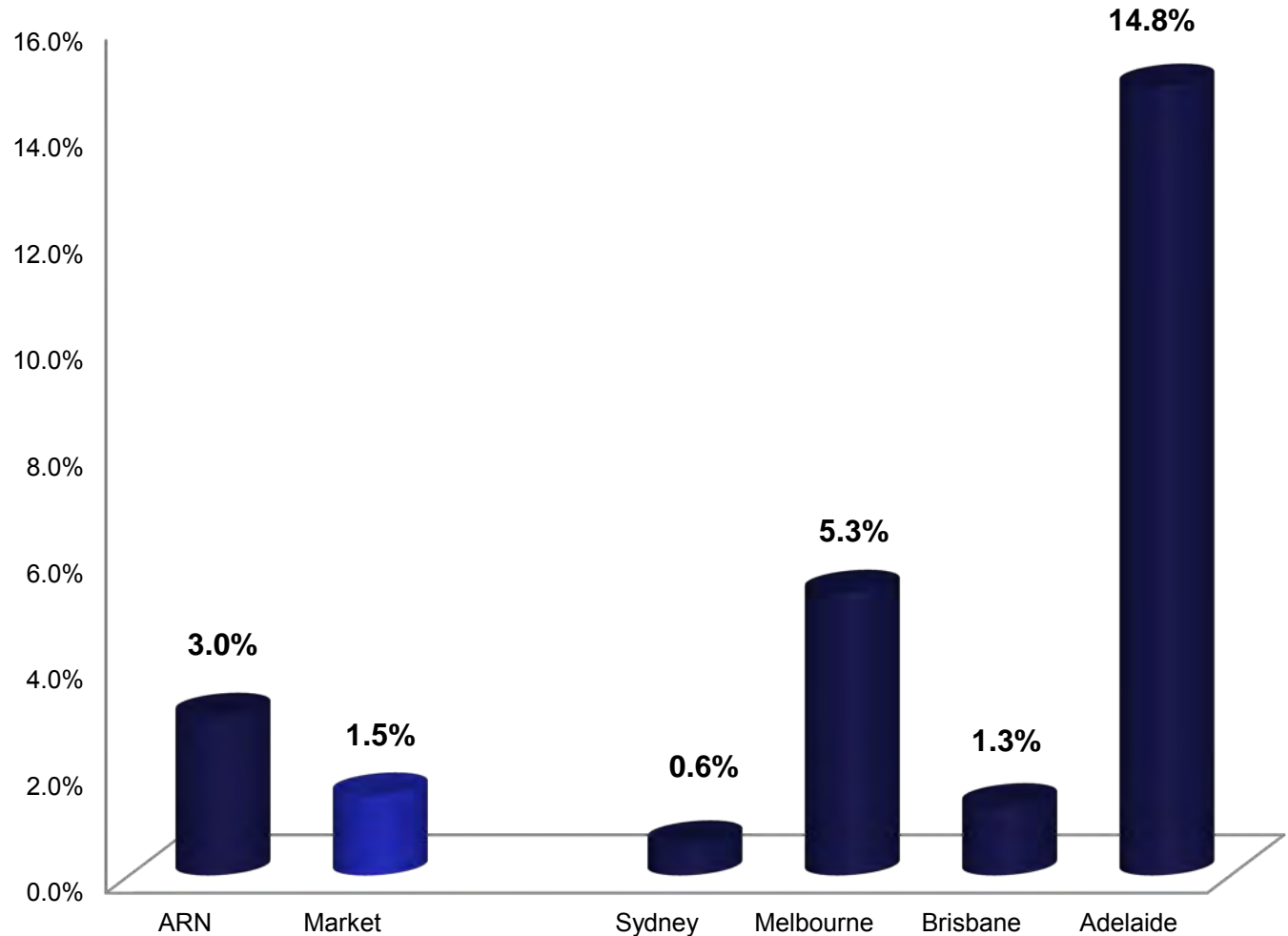
## Market growth

Sydney + 1.6%

Melbourne + 1.0%

Brisbane + 1.1%

Adelaide + 3.3%



# Agenda

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1. Executive Summary

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# Why 25-54 year olds?

*'for me'*  
**fun** confident  
*sing-along*



**mixfm**

*light-hearted* *'life juggler'*  
*feel good* **grocery**  
*uplifting* **buyer** *balance*  
*female 25-44* *smart* *everyday*

*live in the now*  
*'good timers'* *community in-touch*  
*quality*



**Classic HITS** **GOOD TIMES**

*traditional*  
*secure* **genuine**  
**passion** *Australian* *40-54*  
*young at heart* *knowledgeable*



# A Focus on the Fundamentals

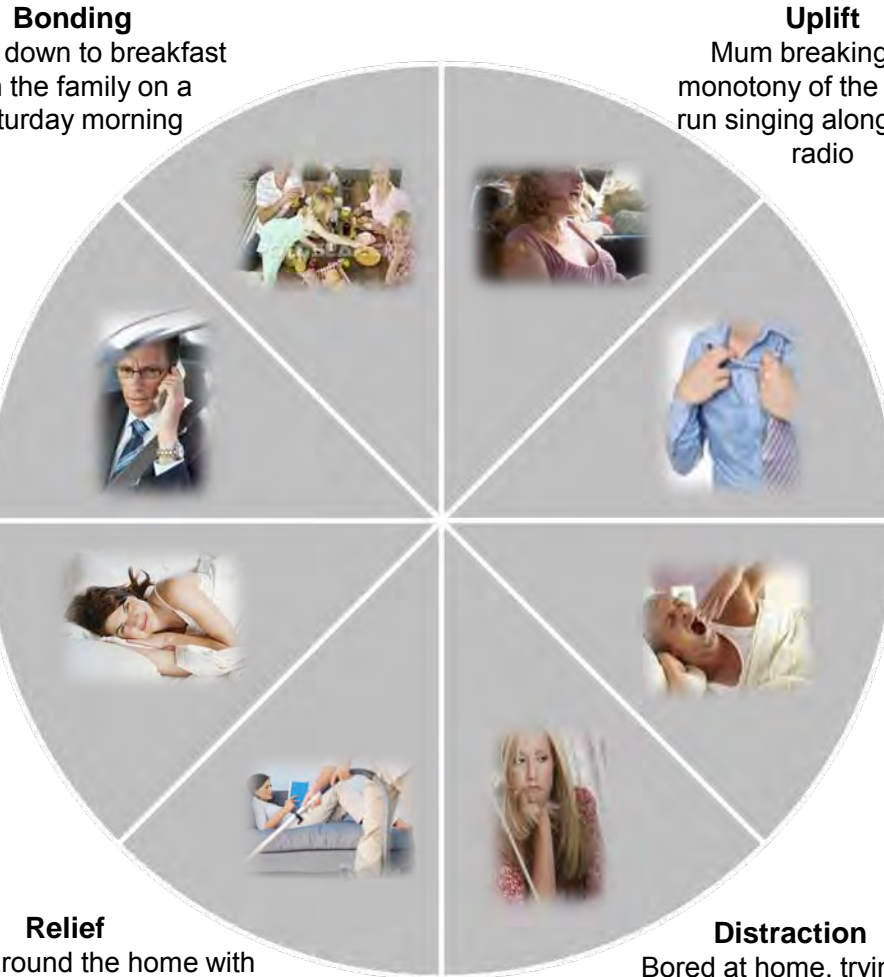
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- Comprehensive market studies:
  - » Ensure the correct position for each station
  - » Optimise ARN duopoly strategy with 25-55
- Music Research:
  - » Full Digital Music Tests for each station refreshed in key markets every six months
  - » Weekly music tests using strategic filters so only target listeners participate in survey
- Implementation:
  - » Detailed monitoring of all station output
  - » Development of breakfast show content creating a greater level of engagement with 25-54
  - » On-air promotions structured to deliver increased time spent listening

# 2,000 Moments Video

---

# A Focus on the Fundamentals



## Bonding

Sitting down to breakfast with the family on a Saturday morning



## Uplift

Mum breaking the monotony of the school run singing along to the radio



## Escapism

Tuning into the radio on your way home from work to escape and forget the stressful day



## Preparation

Letting the radio wake you up, mentally preparing in bed for the day at work ahead



## Distraction

Bored at home, trying to pass time on the computer. Listen to music on the radio to ease boredom



## Relief

Working around the home with the partner, turn on the radio to ease the silence relieve myself of my boring task



## Belonging

On my own, lying in bed I switch on to hear what's going on in the world and feel a bit more connected



## Connection

Catching up all the must know news and happenings on the way to work in the morning



2000  
moments

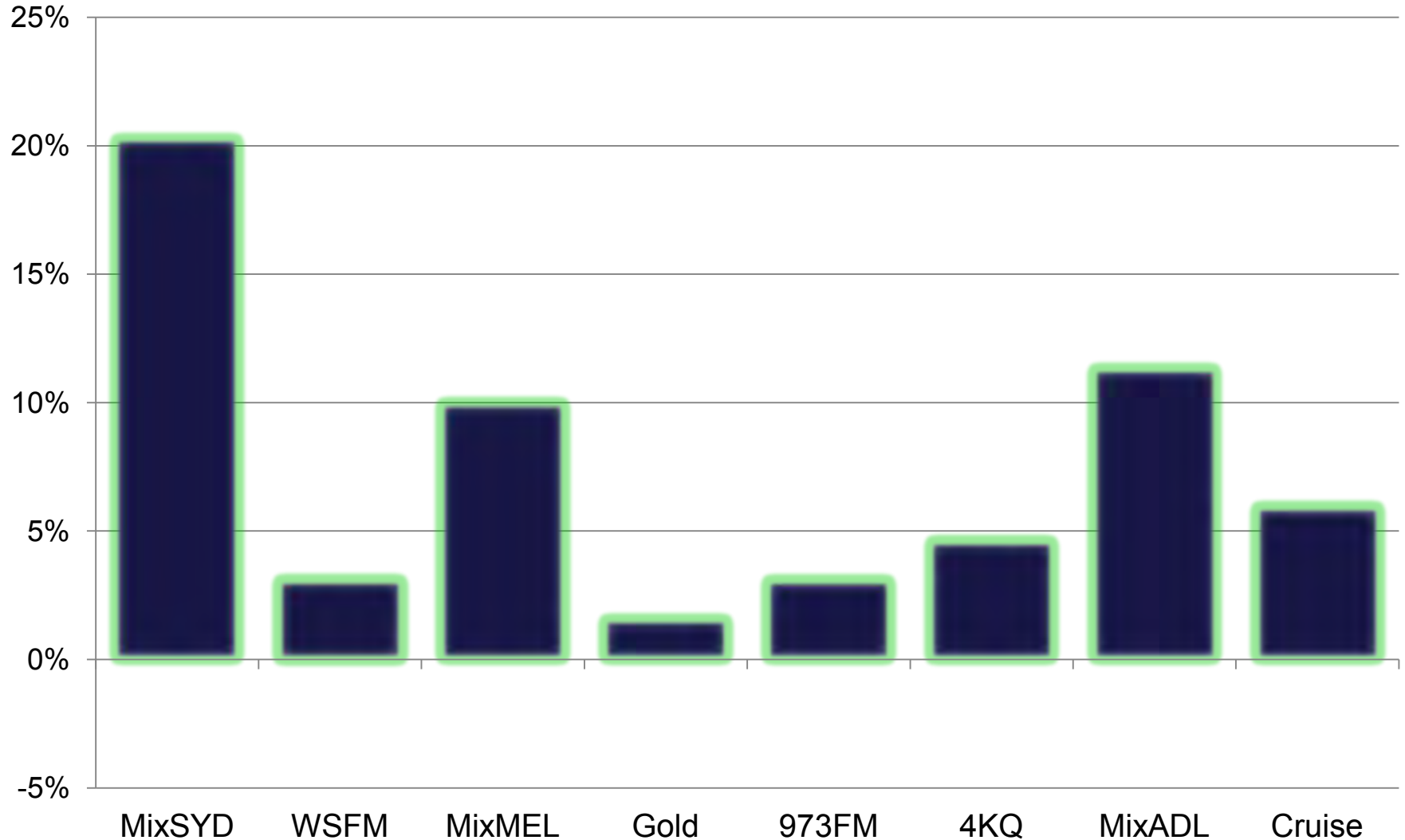
# 3pm Pick-up

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- Radio integration to a new level
- Hosted by two stars that fit perfectly with core demographic
- Premium rate card
- Smart Shoppers
- New advertisers to radio



# Cume % Change (YTD 2011 vs Avg 2010)



# Converting TSL to Cume

<b>Content Development</b>	<ul style="list-style-type: none"><li>• Increased contesting prize pool</li><li>• Inject greater degree of creativity into all content planning</li><li>• Further development of content initiatives such as 3pm Pick Up</li></ul>
<b>Talent Management – On air</b>	<ul style="list-style-type: none"><li>• Launch Mix 106.5 (Sydney) and Gold (Melbourne) breakfast shows in Q1 2012</li><li>• Launch new Drive show on WSFM (Sydney), Gold (Melbourne) , 4KQ (Brisbane) – locally driven, music format</li><li>• Expand Ryan Seacrest into Brisbane and Adelaide markets</li></ul>
<b>Talent Management – Content Directors</b>	<ul style="list-style-type: none"><li>• Find new talent – internally and externally</li><li>• Maintain focus on detail and accountability</li><li>• Encourage risks on-air</li></ul>
<b>Brand Marketing</b>	<ul style="list-style-type: none"><li>• Focus on the launch and branding of 2 new breakfast shows in 2012</li><li>• Build longevity into all brand campaigns</li><li>• Focus on select survey periods</li></ul>
<b>Channel Development</b>	<ul style="list-style-type: none"><li>• Launch 2 initiatives in 2012 similar to 3pm Pick Up initiatives</li><li>• Utilise integration opportunities gained from Jono &amp; Dano change</li><li>• Further monetization of Digital Channels and web sites</li><li>• Continue to rollout digital strategy in conjunction with TRN</li></ul>

# Agenda

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1. Executive Summary

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4. 2012 – Business Focus

# Important to Remember - Direct Performing Well

Strong year of growth

Beat the market in 8 of the 10 months this year

Share is getting back to traditional Levels

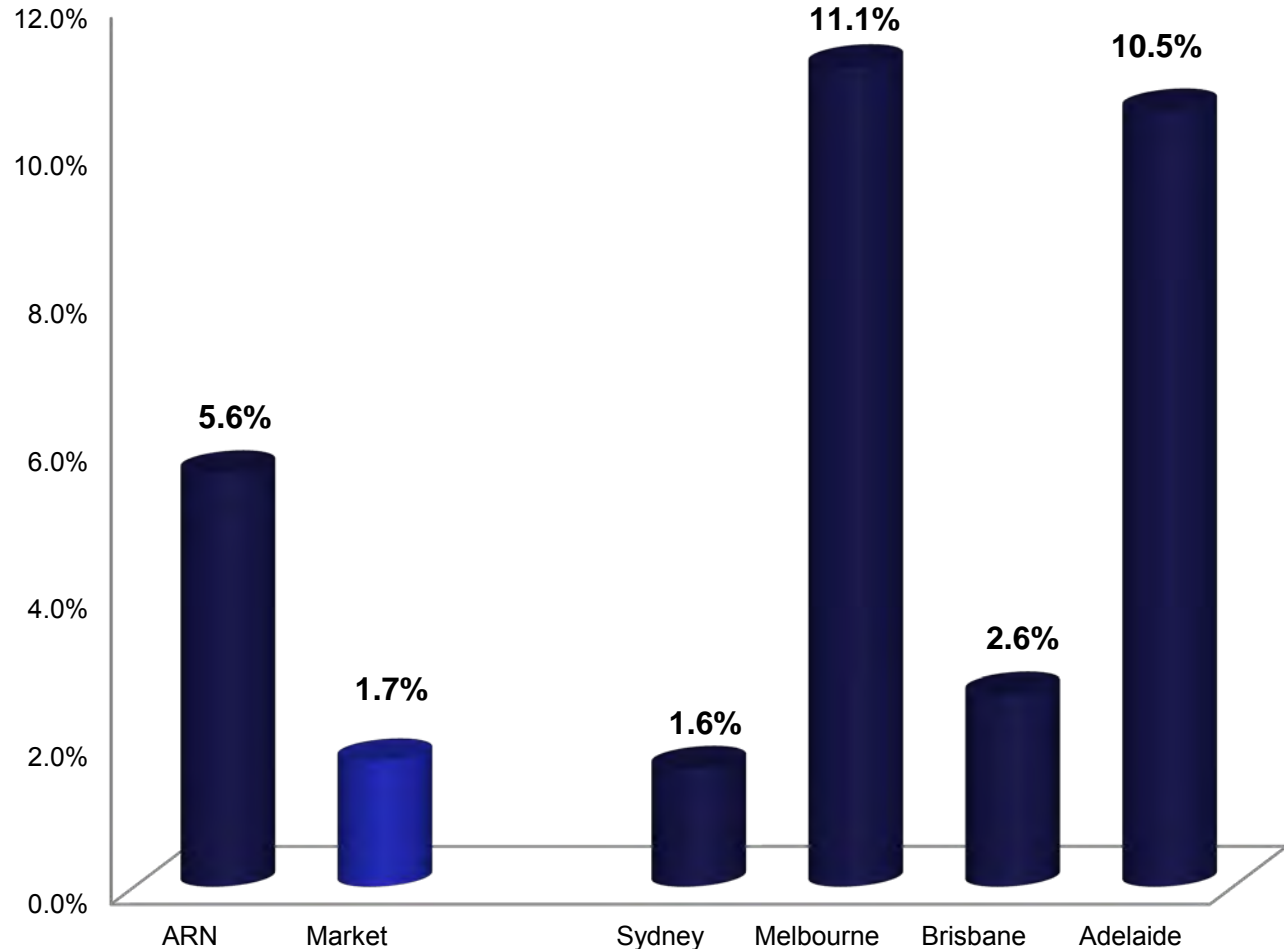
## Market Growth

Sydney + 0.4%

Melbourne + 2.8%

Brisbane (0.5%)

Adelaide + 5.8%



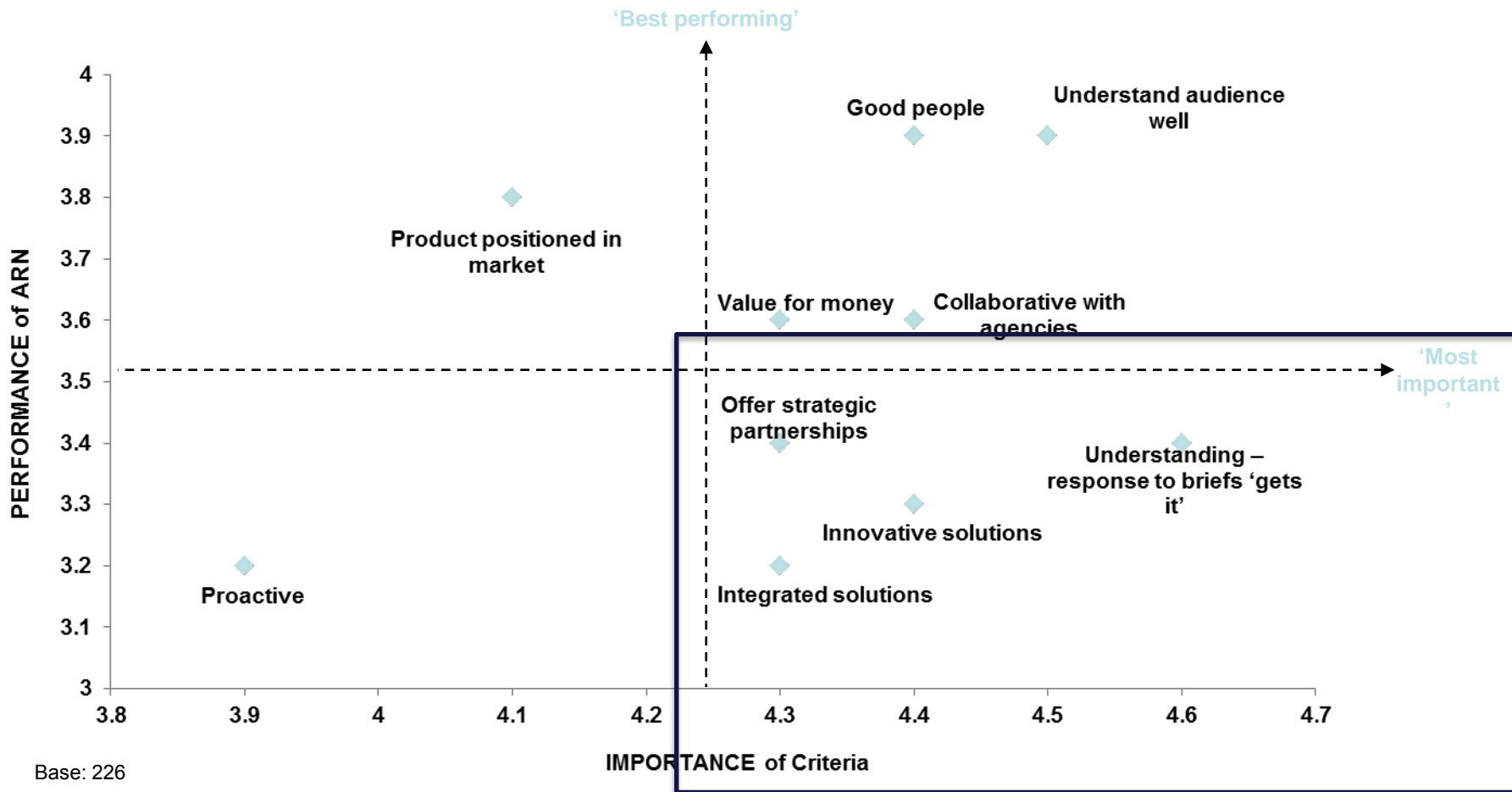


# Sales initiatives identified in Strategic Plan

<b>Product Development</b>	<ul style="list-style-type: none"><li>• 3PM – unique day-part currently and premium integration opportunities</li><li>• Classic Hits Drive – new music based Drive show</li><li>• 2 new breakfast shows</li></ul>
<b>B2B Marketing</b>	<ul style="list-style-type: none"><li>• Dedicated B2B marketing fund to promote brands</li><li>• Continuation of market specific research (i.e. 2000 Moments)</li><li>• Market perception tracking and activity plan</li><li>• Profiling case studies and client wins via PR campaigns</li></ul>
<b>Yield Management</b>	<ul style="list-style-type: none"><li>• Changes in policy, processes and business rules to optimise yield under Aquira</li><li>• Restrictions on discounting, bonuses and overloading ad breaks</li><li>• Focus on rate card setting and development of forecasting templates</li><li>• Maximise non spot revenue opportunities, minimise BTA &amp; ROS sales strategies</li></ul>
<b>Agency / Direct Sales Capability</b>	<ul style="list-style-type: none"><li>• Full year impact of appointment of experienced Agency Sales Director</li><li>• Rolling 90 day plans to maximise capability of agency sales teams</li><li>• Improved efficiency of staffing mix in Direct – investment in Senior AMs</li></ul>
<b>Customer Management</b>	<ul style="list-style-type: none"><li>• Moving Solutions to a proactive client/category development focus</li><li>• Target the recovery of lost business. Grow weak product segments</li><li>• Integration of Aquira and Outlook for customer call tracking.</li></ul>



# Agencies are telling us



- This map identifies several areas for ARN to focus on, with the most important being to demonstrate a deeper understanding of client briefs

# Looking ahead

Building on the findings of this research, the following broad areas have become a focus in planning future strategies for ARN

## Leverage ARN's differentiation

- ARN is clearly seen as different to Austereo & DMG
- Whilst this may appear 'less sexy' to some, it remains an important point of difference
- The opportunity is to build on this P.O.D. and use it to differentiate ARN further
- Experts in audience understanding is an opportunity

## Strengthen ARN's sales depth of offering

- ARN's sales team seem well regarded in the marketplace
- They clearly know both their stations and audiences well
- However, there seems an opportunity to provide better responses to briefs
- Sales training in the area of responding strategically to briefs will be beneficial

## Increase ARN's marketplace presence

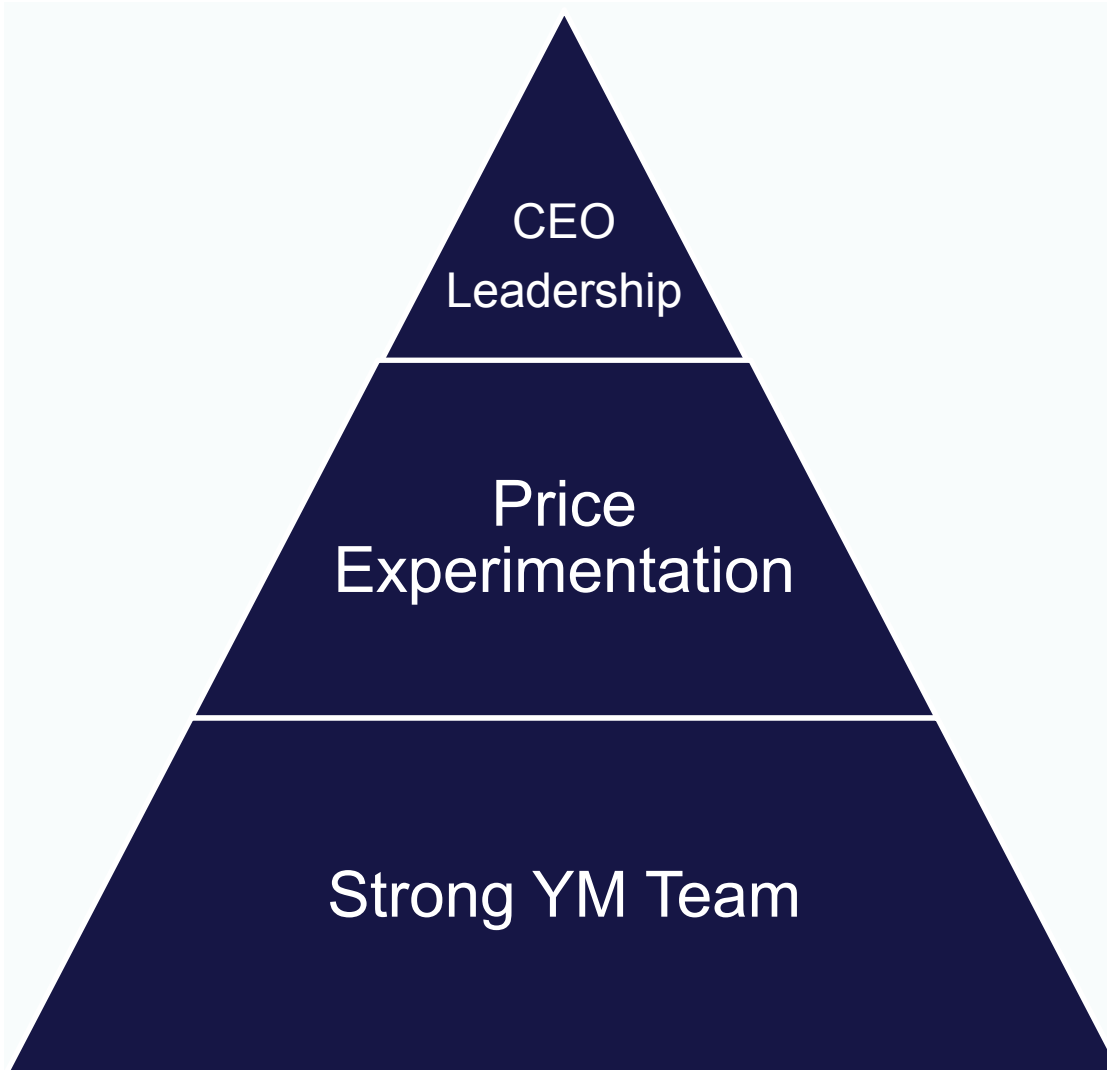
- ARN is certainly 'out there' in the marketplace
- However, it appears that DMG and Austereo are out there even more prominently
- There is an opportunity for ARN to ramp up its industry marketing to address this
- Audience Measurement is a frustration within the industry

# Why Yield Management?

---

- Pioneering traffic software introduced to the business
- Centralised traffic and yield management operation
- Inventory rules applied
- Ability to bring to market more flexible and client friendly packages
- Improvement in business results

# Yield Management Culture



- Actively driving project
- YM Strategy Meetings in Place

- Culture of Price Experimentation
- Adaptability

- Trading Director in place
- Yield Manager position in Organisation
- Independent from Sales
- Aligned to Sales

# Agenda

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1. Executive Summary

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4. 2012 – Business Focus

# 2012 – Business Focus

## Competitive Positioning and Differentiation

- Re-structure programme progressing well
- Market clearly identifying strengths of ARN
- Industry challenger

## Investment in Content and Marketing

- Ratings progress made in 2011
- Mix and Classic Hits networks clearly defined to audience and advertisers
- Network attracting talented people
- Converting cume to TSL is key

## Best practice Inventory management

- Significant investment in Aquira in 2011
- Fundamental shift in historical sales practices
- Project management and learnings in conjunction with TRN

## Growth in Agency Sales

- Improving agency performance 2011 key opportunity
- Agencies researched and performance benchmarks set
- More aggressive, proactive approach
- Digital integration is priority





**Australian Radio Network**  
**Ciaran Davis**  
Chief Executive Officer

Monday 5 December 2011



The New Zealand Herald

WeekendHerald

HERALDON SUNDAY

nzherald.co.nz

New Zealand Magazines

APN REGIONAL NEWSPAPERS



# New Zealand Media

December 2011

Matt Crockett  
Acting CEO

Tim Murphy  
Editor in Chief, Herald titles

Matthew Wilson  
GM, Newspaper Sales

1. The New Zealand Media group profile and position
2. Drivers of our strong and sustainable publishing position
  - High levels of product innovation
  - High subscriber penetration, data and direct relationships
  - Focus on complimentary, multi-platform approach



**The New Zealand Herald**  
**WORLD CUP WINNERS 2011 - SPECIAL EDITION**

# SWEET MERCI!

World of happiness - by a point, by 33 men for a stadium of four million.

The valiant All Blacks ended 24 years of World Cup grief with an incredible, heart-shattering 12 victory over a mighty French side at Eden Park last night.

Belated and broken, Rabih Meeuw belatedly led the World Cup effort, ushering a celebratory party long into the night and well into Labour Day. Some of his All Blacks, including hero man Brad Thorn, were in tears.

"It's absolutely magical," said Meeuw, witness to the sentiments of another great All Black, Peter James.

Fifteen, it was an All Black killed by injury over the past 35 months who called the penalty to put the All Blacks beyond reach. Steve Daniell, the fly-half, from the night, handled the captain with aplomb. "Well, he was composed," beamed Meeuw.

After a shocking 12 months for New Zealand - more than 200 killed in the Christchurch earthquake and at the Pike River mine - the victory celebration for beyond the rugby field. It's a tribute for the nation, a party for us all - and the dawn of a new legacy of All Black dominance.

**FULL CUP COVERAGE** A2, A3, A4, A5, A7, A8 • **Rugby Herald** P1-32, including **ALL BLACKS POSTER**

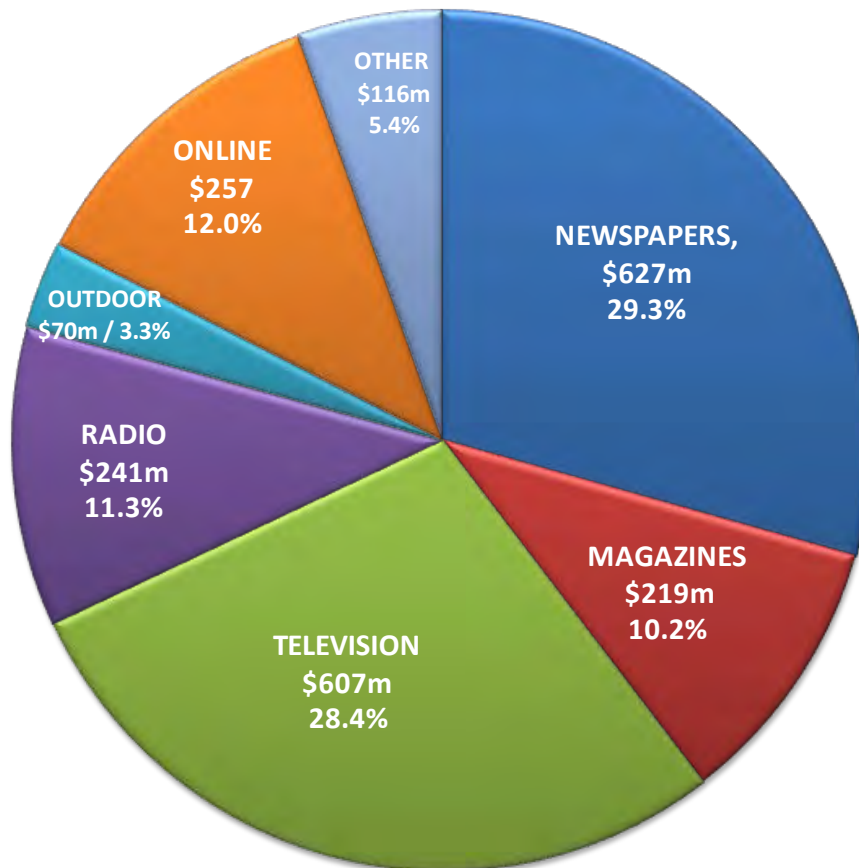
Congratulations guys!  
 From the team behind the fans.

20.99  
 countdown

We lead in NZ ... and outperform relative to Australia and other markets

# New Zealand ad revenue shares

- New Zealand advertising market worth \$2.1 billion in 2010 (all media)
- Total revenue increased by \$94m or 5%
- Newspaper 's continue to be highest revenue earner, increasing by \$4m to \$627m
- Online revenue (including newspaper brands) showed most significant growth, up \$43m



**\$NZ2,137 million**

**NZ Advertising  
Revenue 2010**

# APN brands lead market

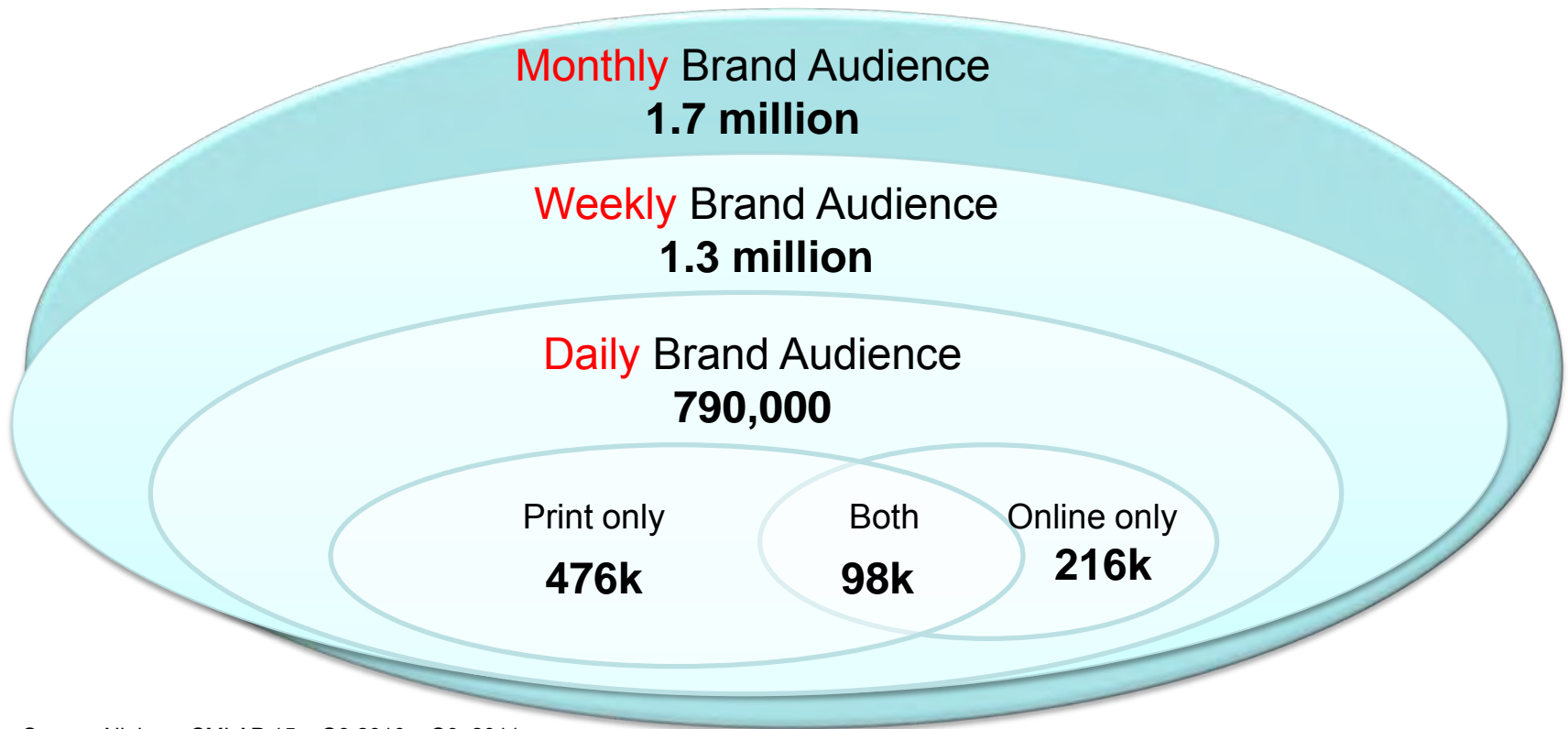
- APN brands hold strong market positions
  - **The New Zealand Herald** brand connects with 1.3 million New Zealanders in print or online each week
  - **The New Zealand Herald** is the **best read daily** newspaper in the country reaching more readers than the other three metros combined
  - The **Herald on Sunday** is the **Number 1 Sunday** newspaper north of Taupo.
  - The **New Zealand Herald** and **Herald on Sunday** are the only major NZ newspapers achieving circulation growth
  - **[nzherald.co.nz](http://nzherald.co.nz)** has a monthly audience of 1.7m, which is 62% of the total online audience, and **mobile browsers** have increased 170% to 566,970
  - **New Zealand Woman's Weekly** is the **best read magazine** in NZ metropolitan markets
  - **Regional titles** maintain 60%+ market penetration each week

Source: Nielsen CMI AP 15+, Comscore mediametrix, Nielsen Site Census



# Herald brand universe expanding

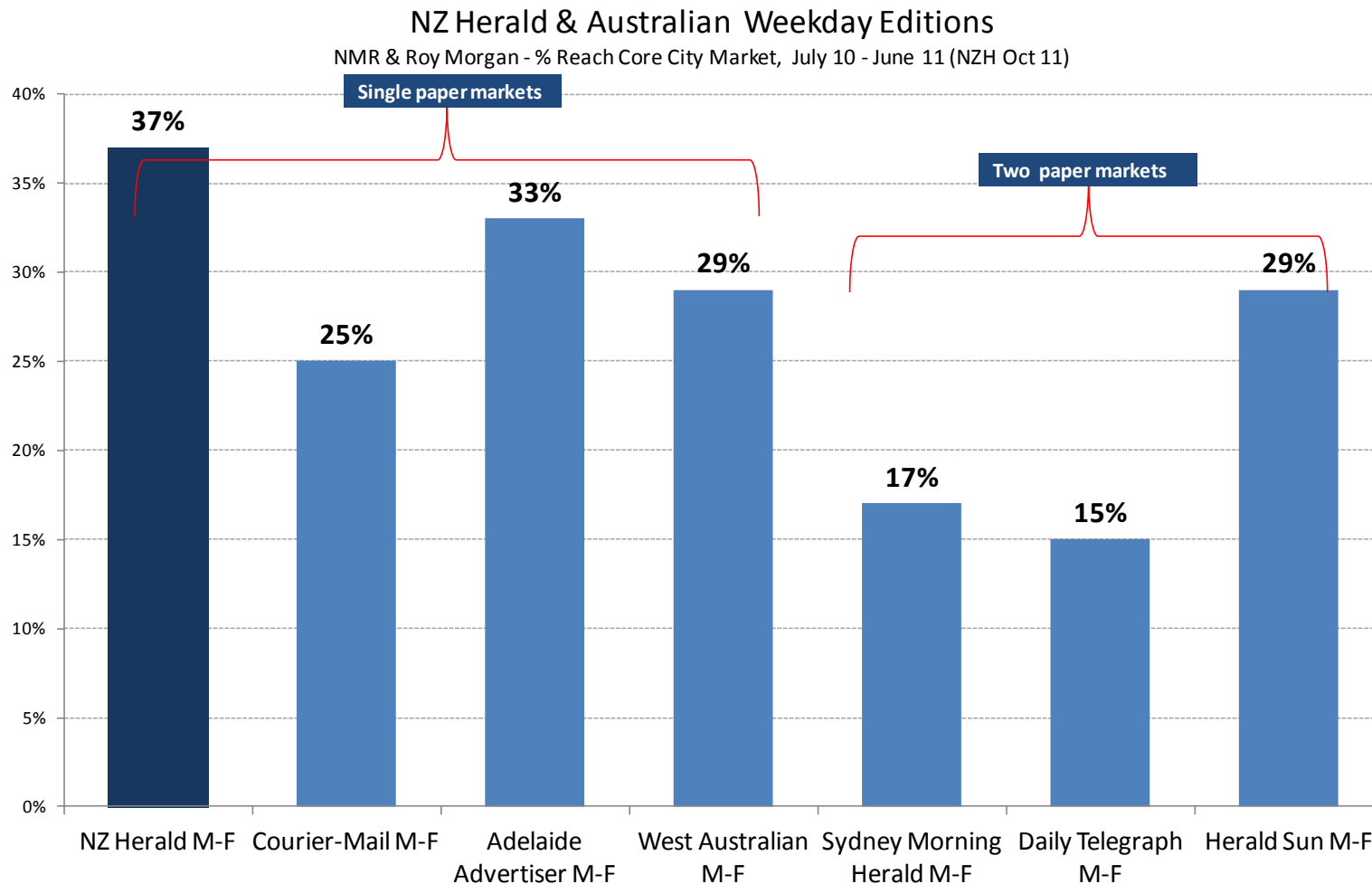
- All sectors of the **Herald** brand audience have grown in the past 12 months, with 72% of Aucklanders interacting with print or on-line products on a weekly basis
- Total daily brand audience is up 3.4% YOY (41,000) in 2011
- The print / online combination is benefiting from increased broadband and mobile penetration and remains a strong growth opportunity



Source: Nielsen CMI AP 15+, Q3,2010 – Q3, 2011

# NZH leads metro market penetration

- Despite a higher cover price The ***New Zealand Herald*** has a stronger weekday reach than Australian newspapers, due to its strong subscriber base



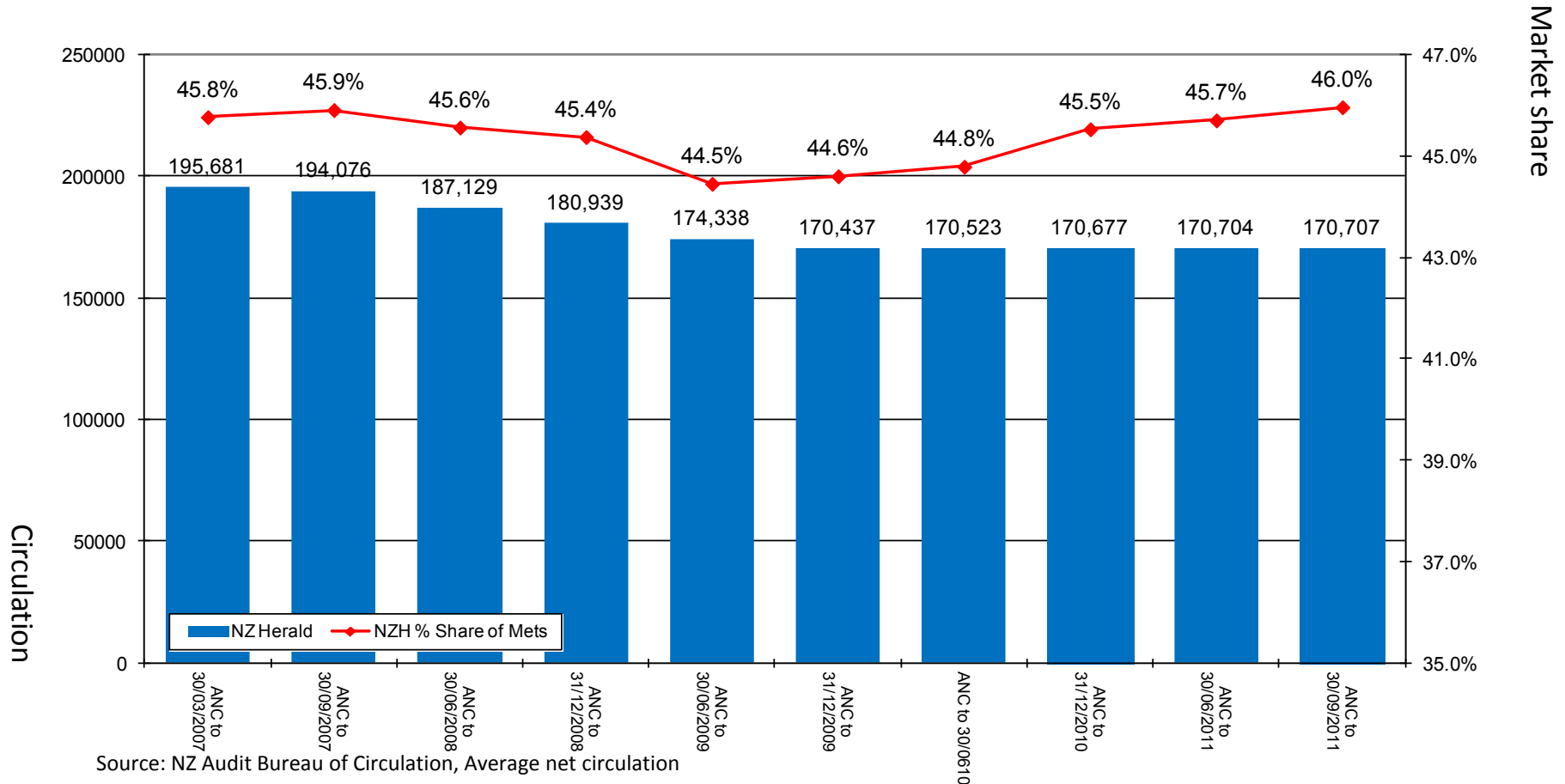


# NZH circulation stable and growing share

- Stable circulation over the last 3 years has pushed **New Zealand Herald** market share of metropolitan newspapers to its highest level since 2007

**NZ Herald Share of Metropolitan Newspaper Audited Circulation**

Source: Audit Bureau of Circulation 2000 - 2011



# The trans-Tasman scorecard

- The positive performance of *The New Zealand Herald* has been achieved during a period of rapid online growth driven by tablets and smart phones

Australian Metropolitan Daily Newspapers	% Annual circulation change
Courier Mail	-6.0%
Daily Telegraph	-2.3%
Sydney Morning Herald	-1.8%
The Age	-2.2%
Herald Sun	-4.1%
The Advertiser	-2.6%
West Australian	-3.3%

New Zealand Metropolitan Daily Newspapers	% Annual circulation change
<b>New Zealand Herald</b>	<b>+0.1%</b>
Dominion Post	-2.6%
Waikato Times	-0.7%
The Press	-1.8%
Otago Daily Times	-1.7%

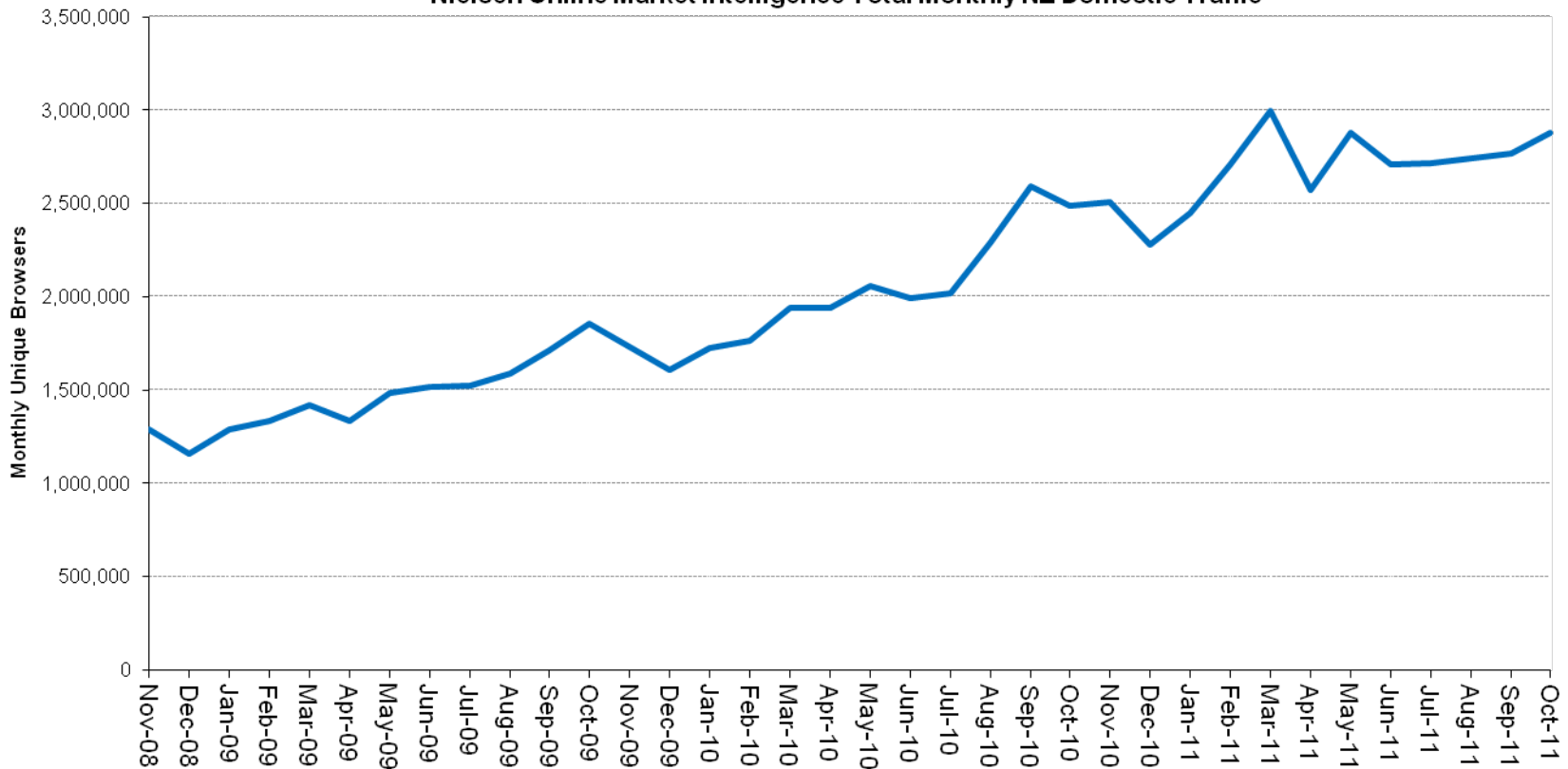


Source: Australian & NZ Audit Bureau of Circulation. Base on 6 day average, July 09 – June 10 v.s July 10 – June 11

# nzherald.co.nz audience is growing strongly

- **nzherald.co.nz** is continuing to drive audience growth with traffic records broken during the Christchurch Earthquake in February this year

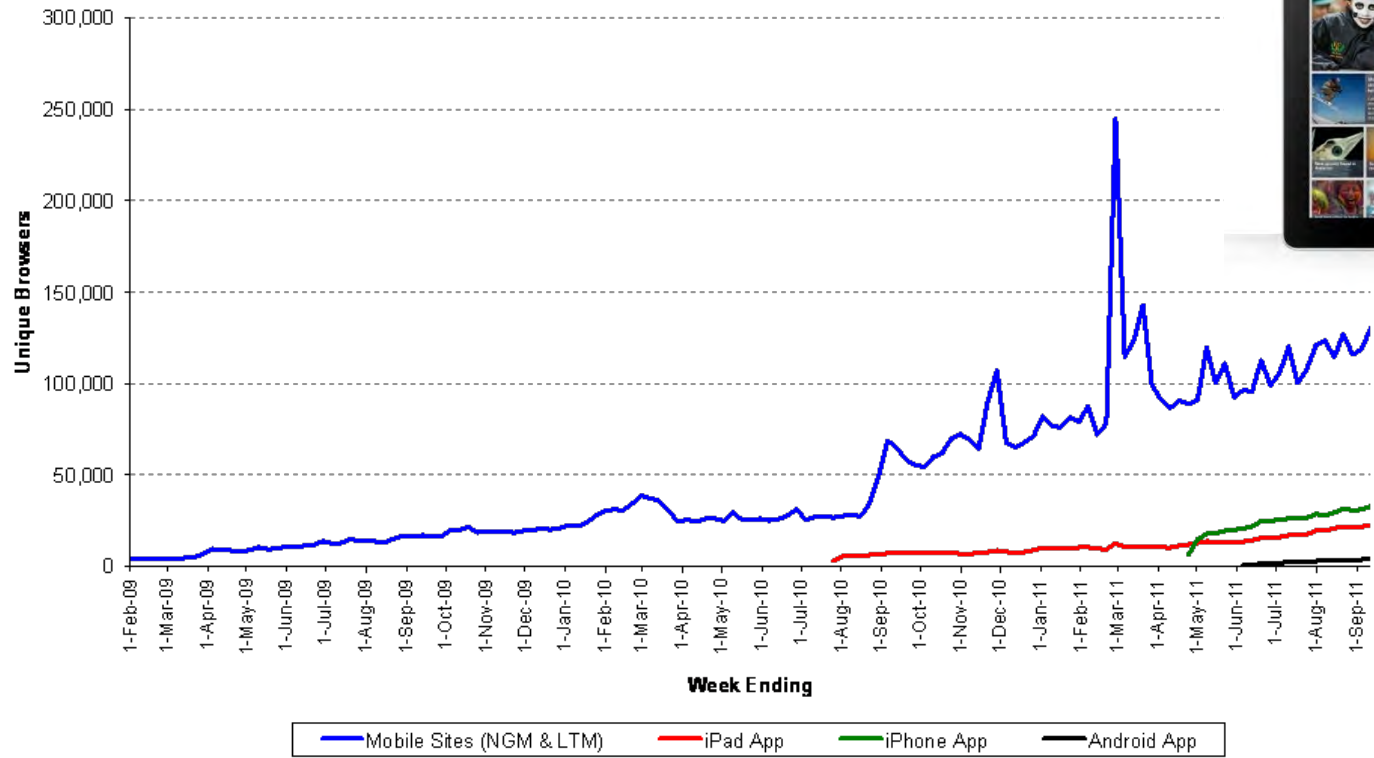
**nzherald.co.nz Monthly Domestic Audience Trend**  
Nielsen Online Market Intelligence Total Monthly NZ Domestic Traffic



# Mobile share of online growth increasing

- **nzherald.co.nz** reaches 62% of the total online audience with high audience engagement – almost double the length of page duration than our nearest competitor
- Over the last 12 months the **Herald** has released iPad, iPhone and Android apps which attracted 98,740 unique visitors in September and more than 12 million page views

nzherald - Weekly Mobile Audience



Source: Nielsen Market Intelligence

# APN Consumer magazines deliver to the most important demographics

## Mass Market Weeklies

- Portfolio reaches **1,031,000 unduplicated readers**
- 39% of all main household shoppers with children



## Current Affairs

- New Zealand's **No. 1 current affairs magazine**
- Readers 47% more likely to be in **top 2 socio economic groups**



## Youth

- 227,000 **unduplicated readers**
- Reaches 49% of **all females 10-17**



## Lifestyle

- New Zealand's **No. 1 selling fashion magazine**
- Readers twice as likely to have household income over **\$120k**



# How have we achieved this?

## 1. Superior product innovation





2008

## A good run

- Newspaper of the Year – 4 in a row
- Top website
- Herald readership near decade highs
- New Zealand's newsroom



2010



2009



2011

## In tough times...

- Natural disasters
- Economic risks
- News proliferation





...and in good times



**The New Zealand Herald**  
**WORLD CHAMPIONS** **SPECIAL EDITION**  
**SWEET MERCI!**

World champions – by one point. Victory sealed by 30 men for a stadium of four million.

The valiant All Blacks ended 24 years of World Cup grief with an incredible, heart-stopping 27 victory over a dogged French side at Eden Park last night.

Believed and doubted, Richie McCaw hoisted the Webb Ellis Cup aloft, extending a nationwide party long into the night and well into Labour Day. Some of his All Blacks, including hard man Brad Thorn, were in tears.

"I'm absolutely staggered," said McCaw, reminiscent of the comments of another great All Black, Peter James.

Fittingly, it was an All Black victim by many over the past 18 months who raised the penalty to put the All Blacks beyond reach. Stephen Donald, the fourth-string first five-eighths, handed the cauldron with aplomb. "Yes, he was composed," beamed McCaw.

After a shocking 12 months for New Zealand – more than 200 killed in the Christchurch earthquake and at the Pike River mine – the victory stretches far beyond the rugby field. It's a triumph for the nation, a party for us all – and the dawn of a new legacy of All Black dominance.

**PICTURE: PAUL EZZO/GETTY IMAGES, BRITTY PHIBBS**

• **VICTORY COVERAGE** A2, A3, A4, A5, A7, A8 • **PARADE PLANS** A4 • **RugbyHerald** P1-12, including **ABS POSTER**

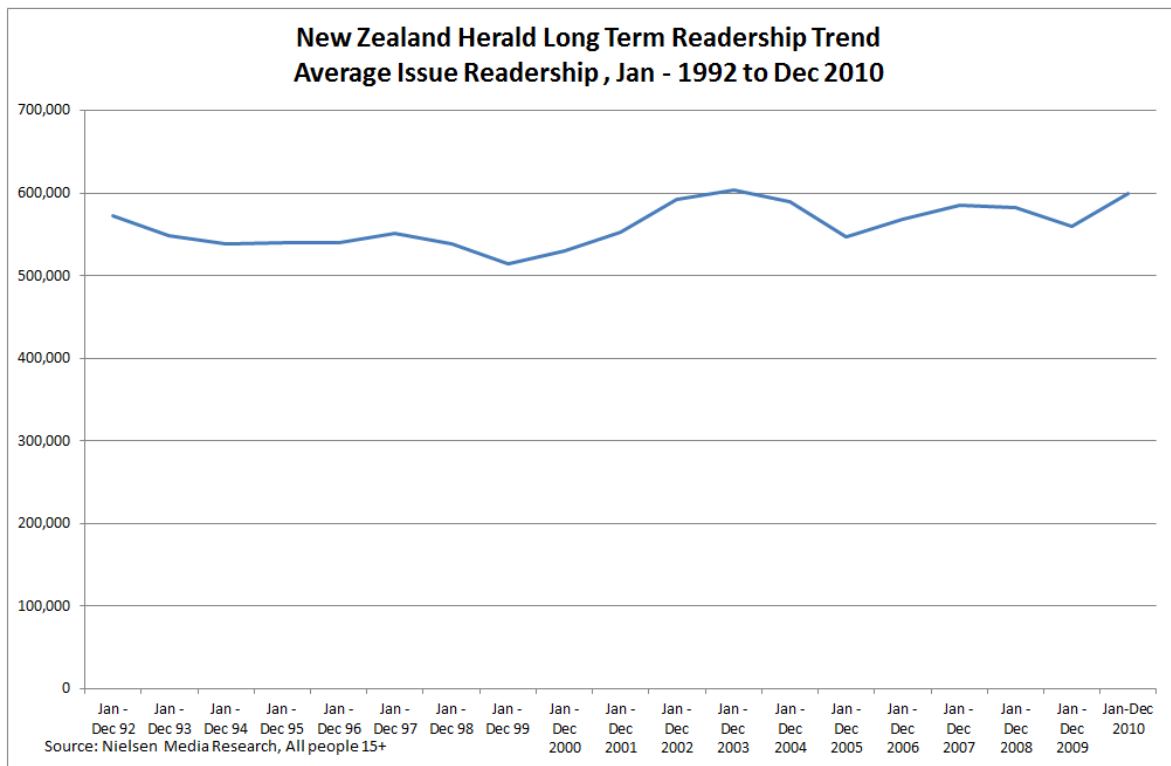
Congratulations guys!  
 From the team behind the fans.

20<sup>11</sup> **countdown**

## ...and in good times

- World class for World Cup
- 1000 extra pages
- 11 magazines, 48 Rugby Herald's, rugby TV
- APN whole more than parts





## Readers up...

- Hit decade highs
- All segments of brand audience up
- nzherald.co.nz record traffic and long stayers



## How we've done it...

- Seizing the centre
- Popularised NZ Herald
- Women, family, middle market
- Inspired by site and Herald on Sunday
- Relentless on opportunities



## News Plus

- Permanent improvement to core news
- New added-value magazines
- Story first – channel giving best bang for buck





## What Now

- Integrate content gathering – lift the Sunday
- Exploit content goldmine in verticals
- Digitise print journalism
- Give customers what they want, where they want it

# How have we achieved this?

## 2. High subscriber penetration, data and direct relationships



# How have we achieved this?

... and why are we different

- 1 Own our customer database and the end to end customer experience
- 2 Commitment to gathering as much actionable data as we can manage.
- 3 Increased our understanding of the market
- 4 Investment in the tools and people to leverage the data
- 5 Unwavering focus on quality acquisition. **Retention commences with acquisition**
- 6 Developed continuity and communication programme

1



2



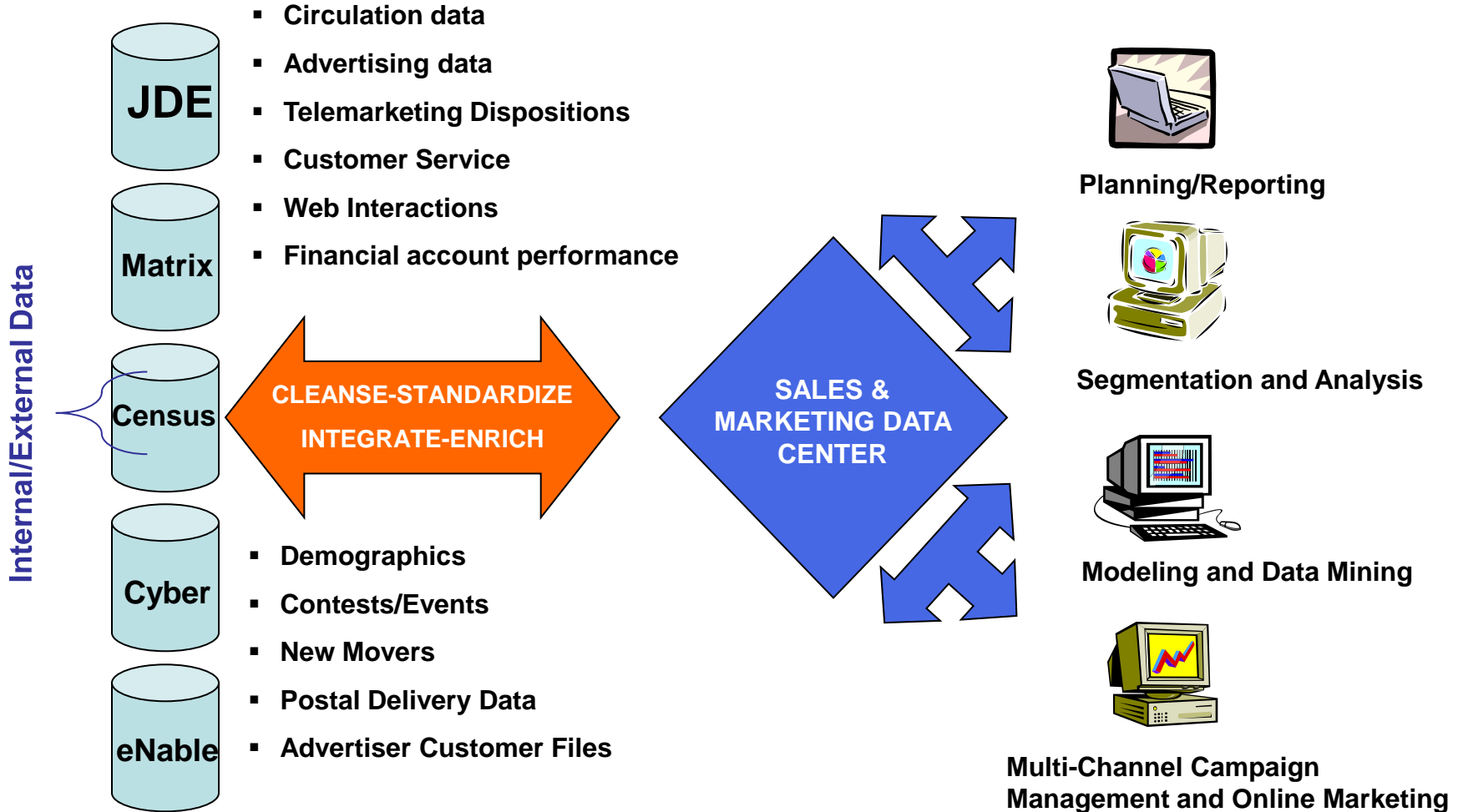
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# Investment in tools and people

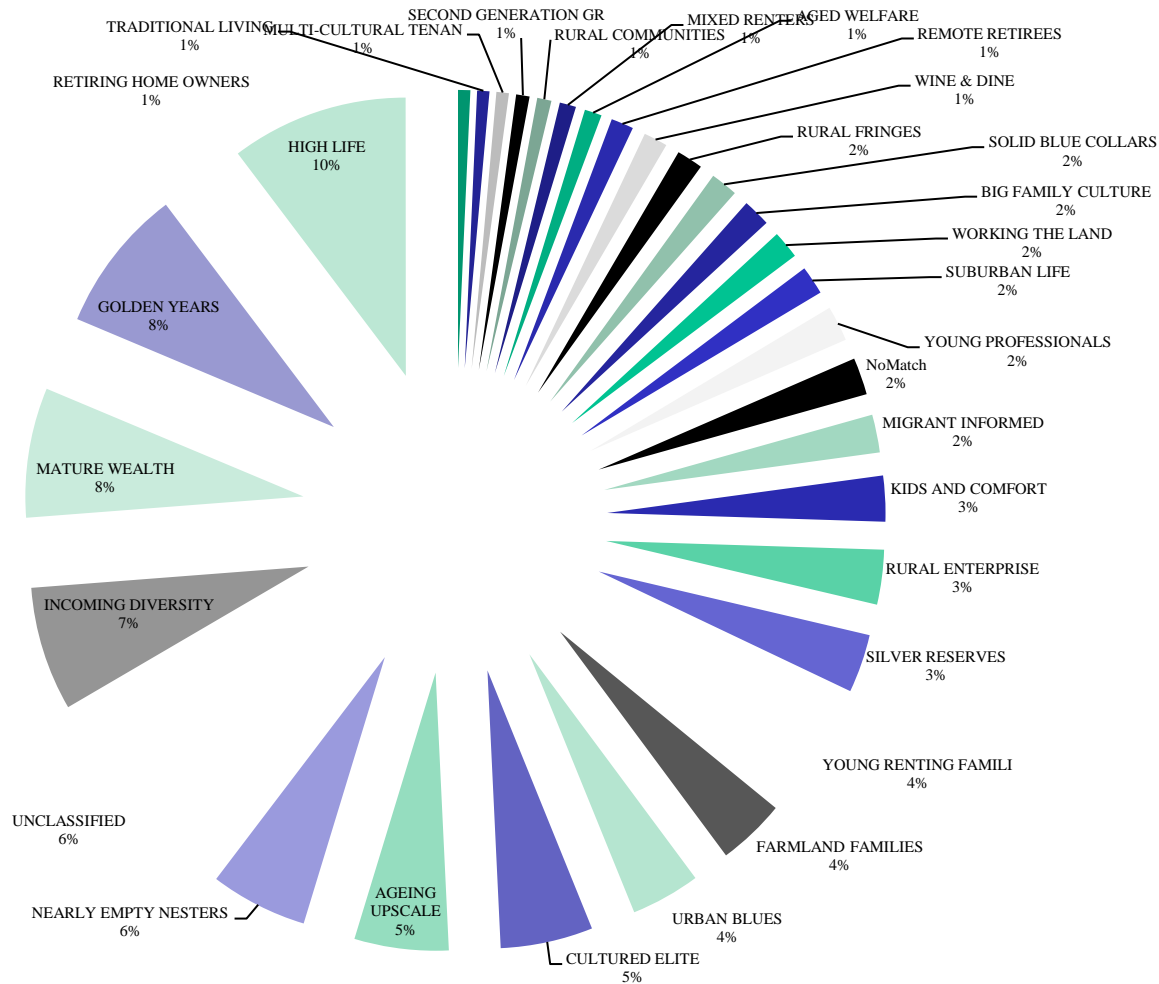
**MaaX: collects information from multiple sources and presents in real-time – quickly & easily**



# Retention commences with acquisition

## Who are the most profitable subscribers?

Purchased Acxiom segmentation licence to enable targeting of direct selling activity to households that share characteristics of more profitable or sticky existing subscribers



# Retention commences with acquisition

Quality impacts all sales programmes

- Door-to-Door sales team given actual addresses to knock
- Enter promotions live at events to generate prospect lists
- Partnered with quality databases to offer free sampling trials without damaging brand equity
- Telemarketing unit focuses on “warm” leads to increase conversion



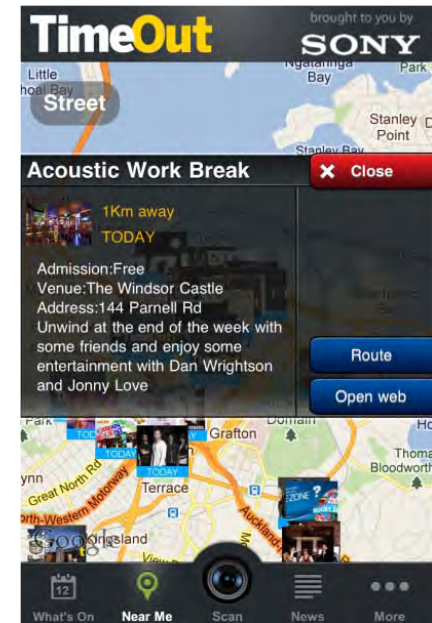
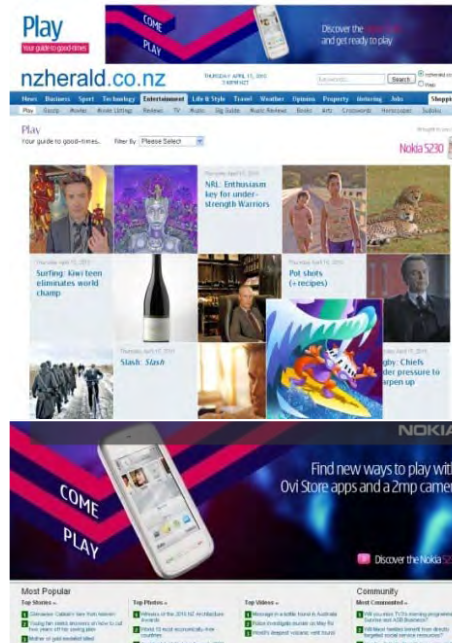
# Where to next

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- Link all APN databases to gain single customer view and leverage new data
- Predictive churn modelling based on live daily activity
- Route optimisation to shorten the time to market
- Integrate circulation and marketing functions with NZM
- Increased contact management of the market.

# How have we achieved this?

## 3. Our complimentary multi-platform approach



# APN multi-media case study launched for RWC Brancott Estate

- Brancott Estate – exclusive APN campaign promoting official Rugby World Cup sponsor
- Objective: Move Brancott Estate **brand awareness from 30% to 60%** in 3-month, 2 wave campaign
- Outdoor billboards, TRN Radio, NZ Herald, canvas and Listener – launch wraps and print campaign, nzherald.co.nz – banners and homepage
- Result: **Brand awareness outperformed at 66%** at the end of wave 1 (final results available December)
- Full campaign results will be developed into a trade marketing case study demonstrating **APN's ability to build brands through multi media engagement**



# Proven ability to drive online brands

- GrabOne launched in the NZ market in July 2010
- APN 'family' marketing support has enabled GrabOne to launch rapidly into the NZ market – rate card value of \$1.2 million over 10 months
- Trust and credibility of APN's media portfolio gave New Zealanders the confidence to trial a new way of buying
- Despite a rapid proliferation of similar websites, GrabOne holds a strong #1 position and 60% market share ... and the major advantage in the minds of consumers as first to market in NZ



Friday, April 29, 2011

**The Business Herald**

Kiwi biotech firm scores sweet deal

Company reports not up to scratch

Jobs to customers: Apple isn't tracking you

JOHN DRINKMAN  
New World Order at Fair Go

**Cheers New Zealand!**

**1 Million coupons grabbed**

That's over \$30,000,000 you've saved

Join the hundreds of thousands of Kiwis who have caught on to the new way of scoring a great deal on things to eat, see and do...

**GrabOne**  
Buy together, Save together

[www.grabone.co.nz](http://www.grabone.co.nz)

**DAILY PRINT ADVERTISING**

Get today's deals at... [www.GrabOne.co.nz/auckland](http://www.GrabOne.co.nz/auckland)

<p><b>GrabOne</b> Buy together, Save together</p> <p>\$265 for 2 Nights for 2 Adults &amp; Breakfast</p> <p><b>\$265</b> (Savings \$530, 50% OFF)</p>	<p>\$15 for \$35 Food &amp; Beverage Voucher</p> <p><b>\$15</b> (Savings \$35, 57% OFF)</p>	<p>\$560 for Full Membership &amp; Entrance Fees</p> <p><b>\$560</b> (Savings \$1,175, 52% OFF)</p>	<p>Filter, Fuel Treat, Air Con &amp; 30 Point Check</p> <p><b>\$127</b> (Savings \$464, 72% OFF)</p>
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The New Zealand Herald

WeekendHerald

HERALDON SUNDAY

nzherald.co.nz

New Zealand Magazines

APN REGIONAL NEWSPAPERS



# New Zealand Media

December 2011

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Acting CEO

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GM, Newspaper Sales





**GrabOne**  
Buy together, Save together

SHANE BRADLEY  
DECEMBER 5<sup>TH</sup>

**APN INVESTOR CONFERENCE**

## RECAP ON THE MODEL

**GrabOne**  
Buy together, Save together

- Sales Rep organises a deal with a business
- Deal featured online for 24 hours
- Email sent to members at 8:30am
- Members purchase throughout the day and get a coupon to redeem at the business
- GrabOne earns money by taking a commission off each sale

The screenshot displays the 'GrabOne Experience' app interface for Tuesday, November 15. The header includes the 'GrabOne Experience' logo and the date. Below the header, the section is titled 'Today's Auckland Deals'. The deals are presented in a grid of six cards, each featuring a title, a price with a discount percentage, a 'View' button, and a representative image.

Deal Title	Price	Discount	Image
51% off 1-Hour Japanese Stone Spa at Bliss Stone Spa	\$29	51%	Stone wall texture
50% off Glow in the Dark Minigolf at Transylvania Minigolf	\$7	50%	Minigolf scene
Up to 57% off Indian Food & Beverage at Raviz Indian	\$15	57%	Raviz Indian logo
Up to 68% off Photo Blocks from Diamond Photo	\$9	68%	Diamond Photo logo and photo blocks
40% off Ticket to Wellington Phoenix at Eden Park	\$15	40%	Wellington Phoenix vs Adelaide United match poster
\$50 for \$100 Designer Clothing Voucher at Augustine Int	\$50	50%	Augustine Int store window

### Valuable new customers, guaranteed!

- Benefit from our established and eager customer base.

### Positive exposure

- Exclusive spotlight on the business.

### Risk free marketing

- It costs nothing to be featured on GrabOne. Only pay commissions based on pre-determined prices and volumes.

### Measurable activity

- Track demand in real time and study the results after.

### Generate repeat business

- Retain new found customers and drive more business in the future.

# WHY MEMBERS LOVE US



- We give members opportunities to enjoy their city while saving money
- 100 + deals a day – we have the widest selection of deals available in the market
- Available in 14 regions in NZ
- Ability to purchase deals on desktop, mobile devices.

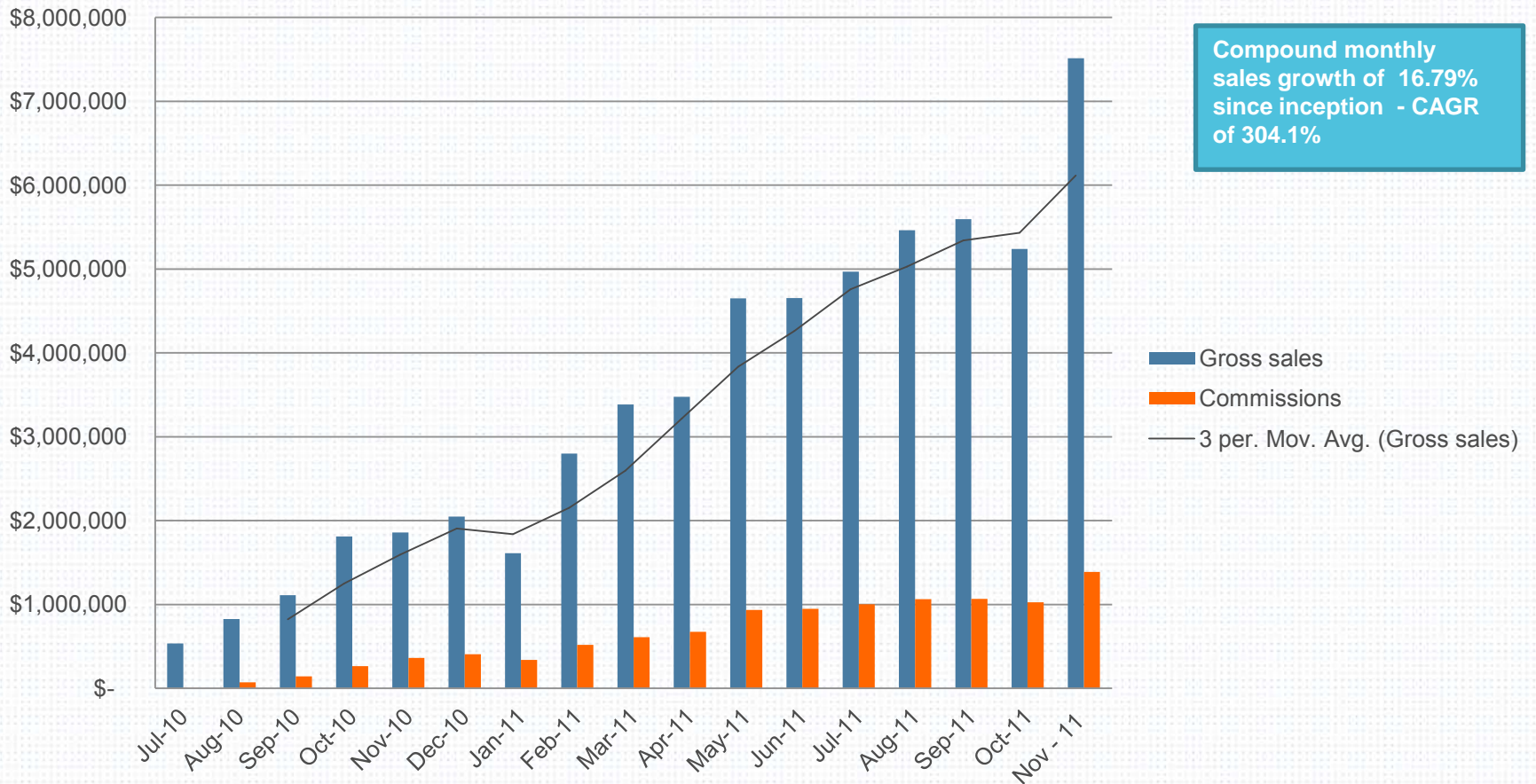
The screenshot shows the GrabOne website interface for Auckland. The main deal featured is a \$15 Silver Zone Ticket to Wellington Phoenix v Adelaide United at Eden Park, valued at \$25. The deal includes a 40% discount, saving \$10. It has been bought 715 times and has a countdown timer showing 08:08:57 left. The deal is categorized under Sports and includes a 'Gift one to a friend!' button. The website also displays a sidebar with 'More Great Auckland Deals' including Bliss Stone Spa, Transylvania Minigolf, Raviz Indian Cuisine, Diamond Photo, Augustine International, Beatronique, and TIME Magazine. The top navigation bar includes 'Auckland', 'Today's Deal', 'How GrabOne Works', and 'My Coupons'.

- 2010 GrabOne was
  - 1 deal a day in Auckland
  - 7 people
- 2011 GrabOne is
  - 3 countries
  - 23 Regions
  - 100+ deals a day
  - 7 different verticals – Experiences, Home & Garden etc
  - 800,000 + members
  - 150,000 daily visits to the site (NZ only)
  - 50,000+ daily visits to our mobile sites
  - \$7 mil + monthly gross sales
  - 115 people

# TOTAL COMPANY GROWTH



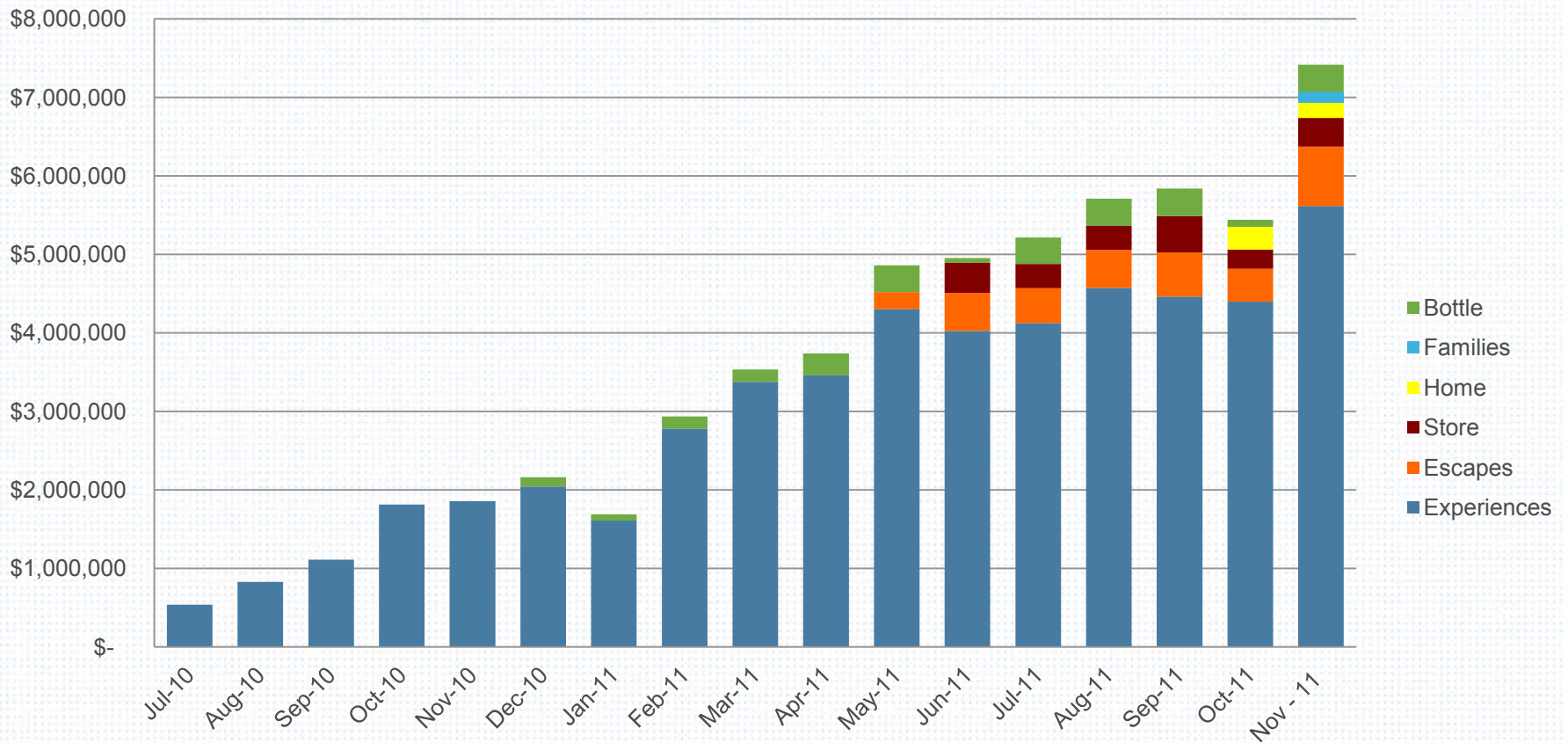
## GrabOne NZ monthly Gross Sales/Net Commissions (Ex GST)



# GROWTH COMING FROM NEW CHANNELS



## Gross Sales (ex GST) by Vertical









When we asked our merchants what they thought of us - this is what they had to say:

- 🕒 94% would consider running another deal
- 🕒 91% would recommend running a GrabOne deal to a friend or colleague
- 🕒 97% were satisfied with their overall GrabOne experience, from initial contact to completed deal
- 🕒 The majority of merchants surveyed claimed daily deals was the **number one form of advertising** they intend to spend their marketing budget on

When we surveyed our Grabbies, the majority believed GrabOne is the best site, most trustworthy deal provider and easiest to use:

- 🕒 92% of Grabbies think we have the best deal site
- 🕒 87% of Grabbies think we have the best range of deals
- 🕒 95% found our website easy to use and our deals easy to access
- 🕒 87% had a great experience grabbing a deal from GrabOne

## WHY ARE WE SUCH A CLEAR NUMBER 1 IN NZ?

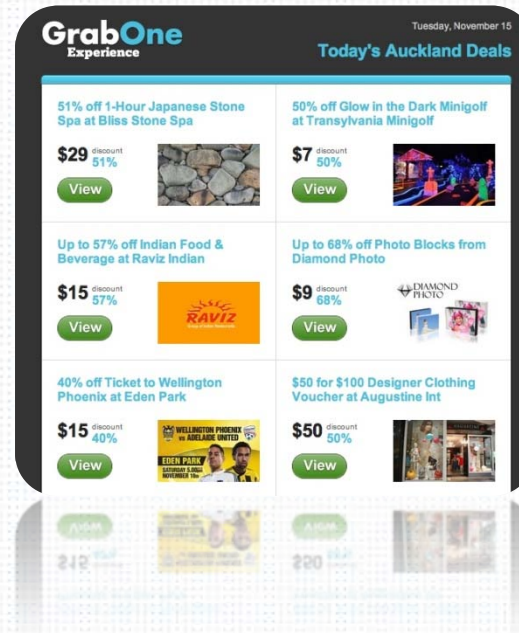


- Brand
- Talent
- Scale
- Operational Excellence
- Innovation
- Technology

# 3 KEY PILLARS OF GRABONE



- 1. Customer Acquisition
  - GrabOne Daily Deals



- 2. Yield Management
  - GrabOne Instant



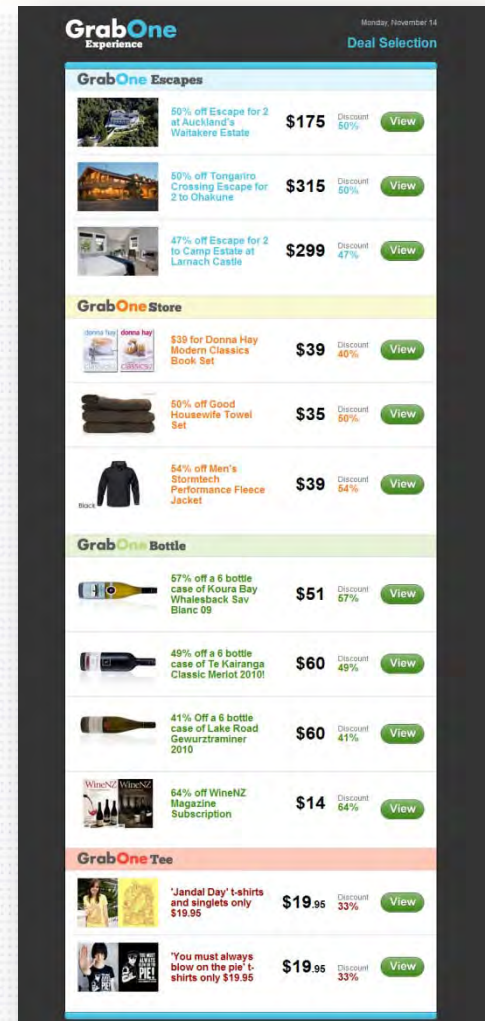
- 3. Loyalty & Retention
  - GrabOne Reward Program



# PERSONALISATION



- Sending deals specific to your wants
- Our members are telling us their
  - Age
  - Birthdate
  - Marital status
  - Preferred restaurant types
  - Preferred deal types
  - No more haircuts!!
- Email is personalised with deals that match your criteria
- Higher CTR, less churn



- Geo Located deals
- Run for short periods of time & shorter quantities
- Members search via smartphone
  - GO has 50,000 + people daily use one of its Mobile offerings
- Merchants provided with Tablet for instant redemption
- Merchants can self serve deals



Opportunities exist to work with our merchants on a range of other products to become their marketing partner, such as.

- Online booking systems – i.e restaurants, hairdressers
- Social Media presence – i.e Facebook / Twitter
- Online presence – i.e google, websites
- Loyalty Programs



- Sella continues to grow slowly but surely
- We are working on a significant change to the model and will relaunch the site shortly
- Possibilities to tie Sella & GrabOne together are opening up
- Since TradeMe IPO documents have been in circulation more Traders have become aware of how much money TradeMe makes.

# SELLA – LISTINGS HAVE GROWN 50% OVER THE YEAR



# SELLA – MEMBERS UP 65% FOR YEAR TO DATE



# Questions?



# APN Investor Presentation - CC Media

December 2011





# Background

- CC Media commenced pilot operations in 2006 as [www.cataloguecentral.com.au](http://www.cataloguecentral.com.au)
- Founder Robert Wong – 20 years advertising experience (Above the line, Direct, CRM, Online)
- Objective: Capture migrating advertising as retailers focus on high growth in online audiences and broadband.
- Strategy - Use the retailers most effective offline traffic driving vehicle “catalogue” and present this to online audiences, based on a pay for performance readership model.
  - Value to retailers : More efficient reach targeting “interested buyers”
  - Value to Consumers: 24/7 access when they want. “No junk”
- Successful high growth securing major clients with room to expand scale.
- 2009/10 Expanded scale through development of iNC Retail Affiliate Network
- Majority Acquired by APN in August 2011.



# Executive Team



**Robert Wong - Founder CEO Commercial Director**



**Jason Kibsgaard – Operations & Product Innovation**



**David Burke – Network Partner Development**



**Tasha Velican – Behavioural Analytics & Insights**



**Matt Paine – Key Client Business Development**

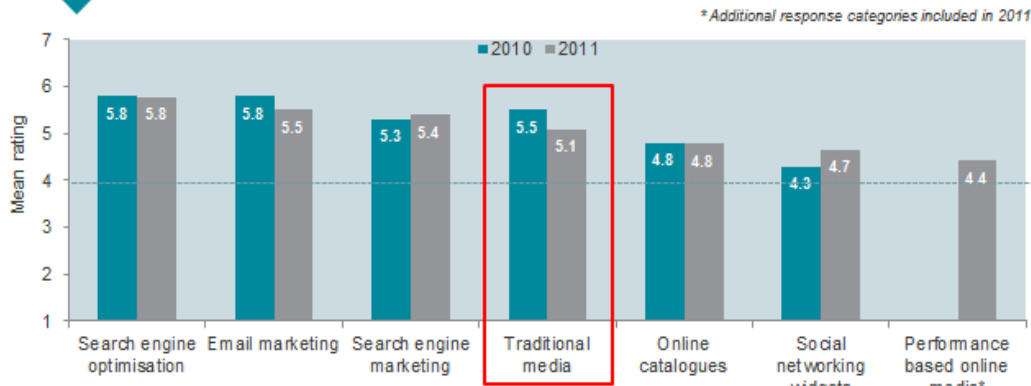


# Retail Advertising Market

- Retail is the single biggest advertising category (TV, Press, Radio, Outdoor etc) at over \$2 billion per year. Source: CEASA 2010
- In-addition retailers spend an additional \$2 billion on Catalogue Print & Distribution (Estimated Over \$1billion in the top 100 retail advertisers). Source: Australian Catalogue Assoc.







### Importance of online media

Traditional media still lags behind online and interactive media in 2011, with respondents rating SEO (5.8), email marketing (5.5) and SEM (5.5) all higher in importance than traditional media (5.1).

NB: 7-point scale, where 1 = 'Not Important' and 7 = 'Extremely Important'

### Most important strategies

- Respondents rated their top three strategies in each of the following areas:
  - Top 3 for **online advertising** were the same as in 2010
    1. SEO
    2. Email marketing
    3. Online catalogues
  - Top 3 for **online selling** were the same as in 2010
    1. Driving traffic to stores
    2. Driving traffic to websites
    3. Building a customer database for marketing



# Consumer Media Migration

**The market's shifted,  
It's now a matter of how far.....**

**Roy Morgan**  
Research

(Roy Morgan Study 2010)

**Already 20% of Australian's 18-64 prefer digital catalogues to paper catalogues.**

**57% of people aged 18-64 are interested in reading online catalogues.**

This is the swinging vote that will continue to migrate to preferring online catalogues over paper catalogues in the coming years

Even changes in living habits ie inner urban, high density living effects catalogue consumption

**29% of people in flat/apartment over 3 levels  
DON'T receive a physical catalogue.**



# Consumer Media Migration

We are changing how we consume media .....

(Roy Morgan Study 2010)



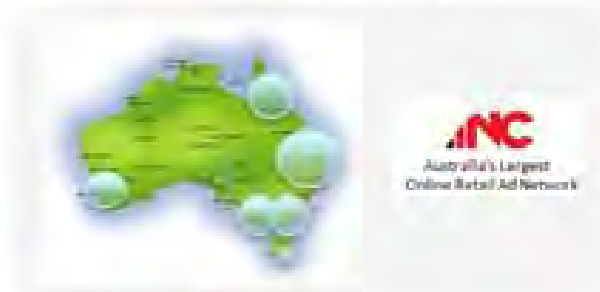


# How our Business Works

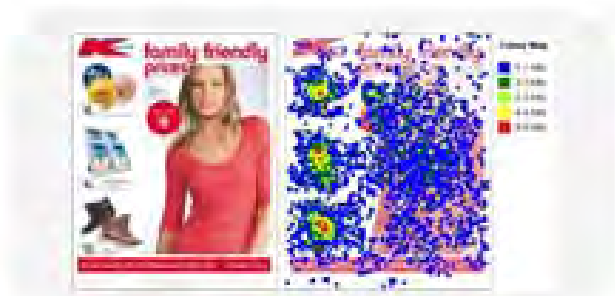
1. Catalogue converted from PDF into online version for iNC distribution



2. Catalogues distributed online around Australia from city to country



4. Campaign target achieved, data and analytics reported.



3. Catalogue placed across network of 5,800 sites / 3.8million+ consumers





# Multichannel Digital Reach

## iNC = Multi Channel Catalogue Distribution

### WEB



### MOBILE



### LOCATION DIGITAL

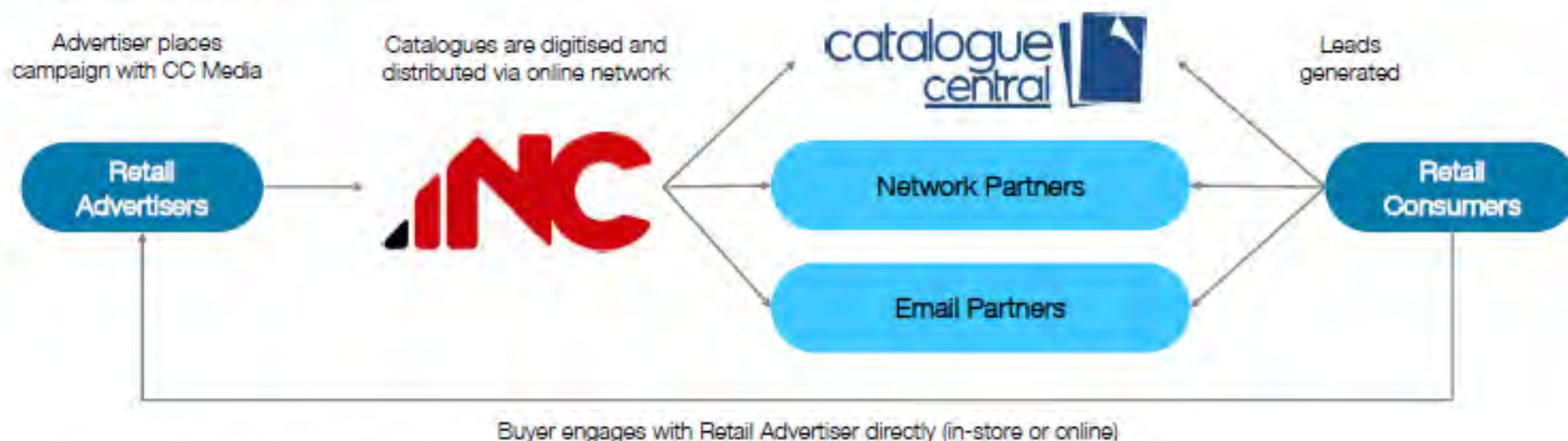




# Revenue Model

Delivers online audiences on a fee for performance basis to retail catalogue advertisers

## CC Media revenue model



- Cost per read revenue model
  - Retail advertisers only pay for digital catalogue readership delivered
    - Charged when a consumer downloads a digital catalogue from the iNC network
    - Standard rate is highly competitive in comparison to the cost of paper catalogue delivery
- Additional revenue streams include analytics, banners, e-commerce links, email campaigns and production
- CC Media's campaigns are delivering on average 600,000<sup>1</sup> reads a month and trending upwards



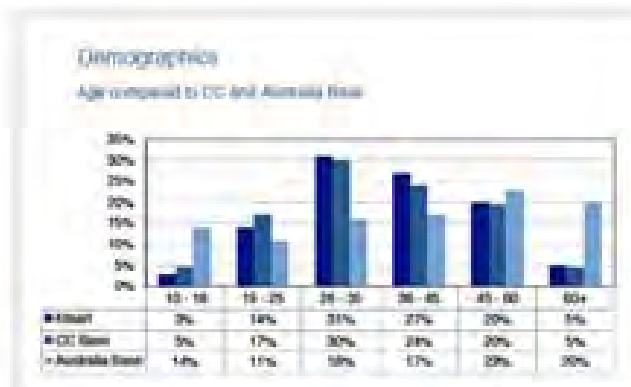
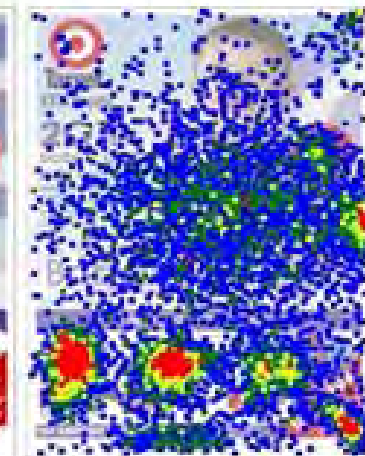
# Major Retail Clients





- Receive full reports on each catalogue/campaign with invaluable information to help future marketing decisions:

- Demographics
- Catalogue statistics
- Heat map
- Data analytical reporting

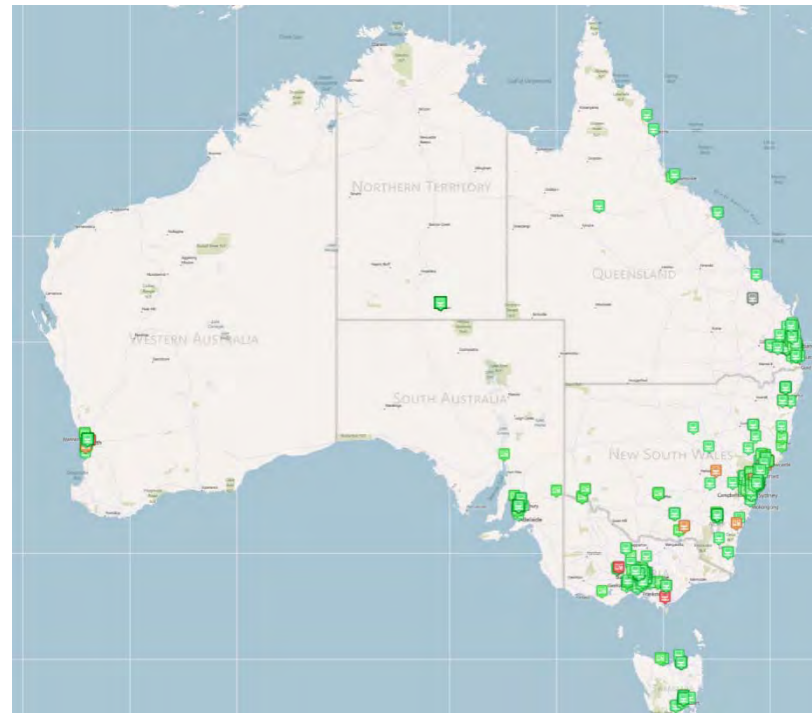






# Network Performance Monitoring

- Network performance is of critical importance to our business as lagging seconds can cost us substantially in lost revenue.
- We have developed a national alert system which allows us to monitor and drill down to any location nationally when and where network problems occur across our Network.



# Case Study - It's about Results

- Major Australian bedding & manchester business
- Over 80 stores nationally.



The screenshot shows the Snooze website homepage. At the top, there is a navigation menu with links for Home, About Us, bedMATCH™, Sleep Tips, Franchising, and Contact Us. Below the navigation is the Snooze logo in a brown script font. A secondary navigation bar includes Store Finder, Catalogue, My Wishlist (0), and a Search Site input field with a SEARCH button. A green horizontal bar contains category links: BEDS, BEDROOM FURNITURE, KIDS BEDROOM, MATTRESSES & BASES, MIRRORS & LAMPS, and MANCHESTER. The main content area features a large green circular graphic on the left with the text "bedMATCH™ HELPS TAKE THE GUESSWORK OUT OF BUYING A BED". To the right, a photograph shows a woman in a brown jacket using a computer in a store, with a man and a child lying on a bed in the background. A circular badge at the bottom of the green graphic says "Get your FREE bedMATCH™ profile today".



# Campaign Objectives

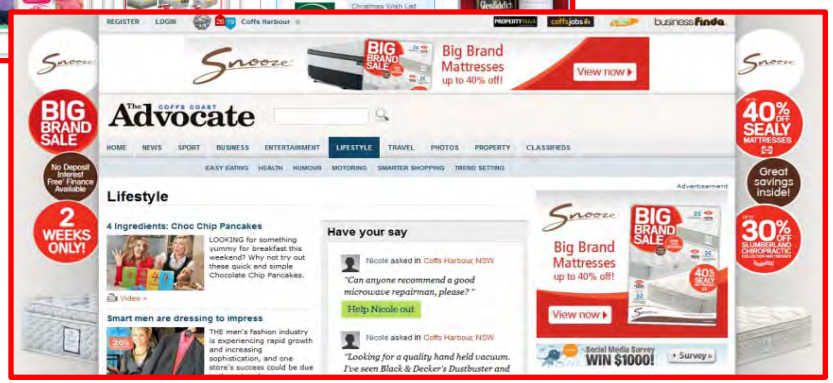
- Prove digital catalogue performance compared to traditional media used by Snooze.
- To what extent can digital distribution drive in-store and web traffic.
- How does this lead to efficient sales.



# Digital Catalogue Distribution Campaign



— Digital catalogue promoted through our 200 Network partners in September 2010 for two weeks, then two additional test campaigns over three months.





# Results

- 30,000 digital catalogues were read in the first two weeks.
- CC Media PA Survey
  - 18% into store or web
  - 10% purchased
- Now investing significantly in online catalogue distribution media.
- New behavioural marketing intelligence





# Value Proposition

Online retail catalogue advertising is more efficient and aligns advertising spend with viewing habits of consumers driving both on and offline store traffic.

— Advantages are it's:

- Price competitive and performance guaranteed
- Measurable ROI
- New behavioural analytics
- Significant online reach

— CC Media provides a specialist online performance based advertising media for retailers, allowing them to align their media spend with audience migration to online media channels with zero wastage - guaranteed.



# Future Growth Direction

- Increased share and evolution of the business model
  - Variable pricing by category
  - Combination pricing (CPM, CPC, CPA, CPS)
- Complimentary media products ( Retail Video)
- New media segments ( Motor, New Homes)
- International expansion



# Value of the APN Partnership

- Access to Senior client relationships directly and with agencies
- Network traffic through APN Online Properties
- Expansion opportunities internationally ( NZ and other markets)
- Joint sales partnering opportunities
- Opportunity to be a significant part of APN's digital portfolio strategy and intellectual brains trust.





# Questions